

Working with a regional centre Taunton, Somerset

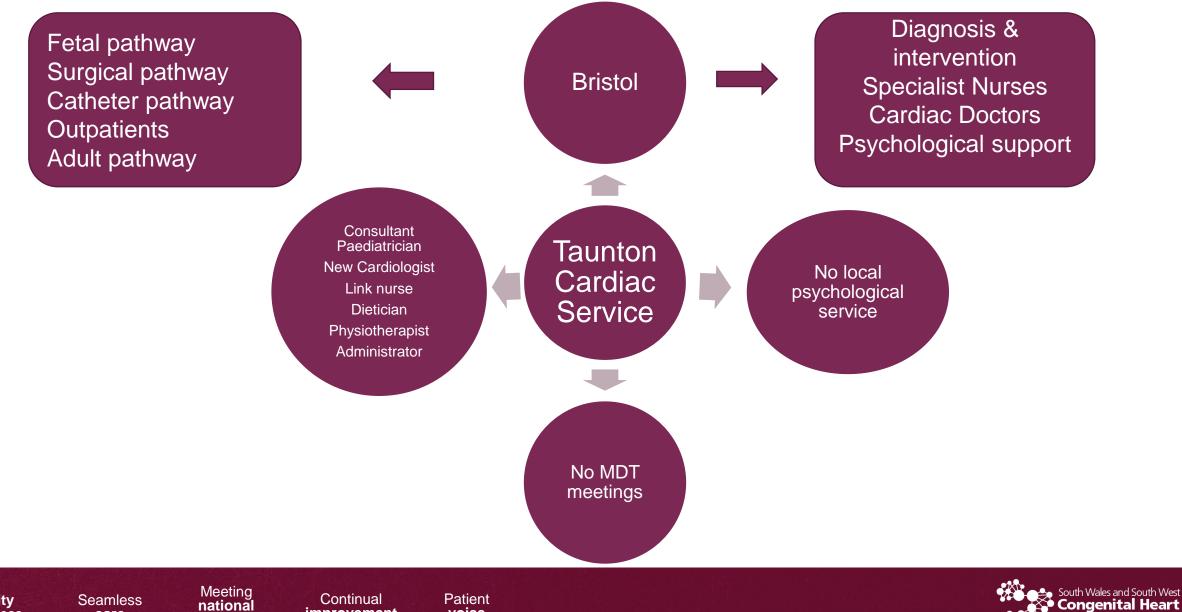
Dr Katherine Peckitt Clinical Psychologist, Musgrove Park Hospital Psychology Day 2020







Before August 2019:



Disease Network

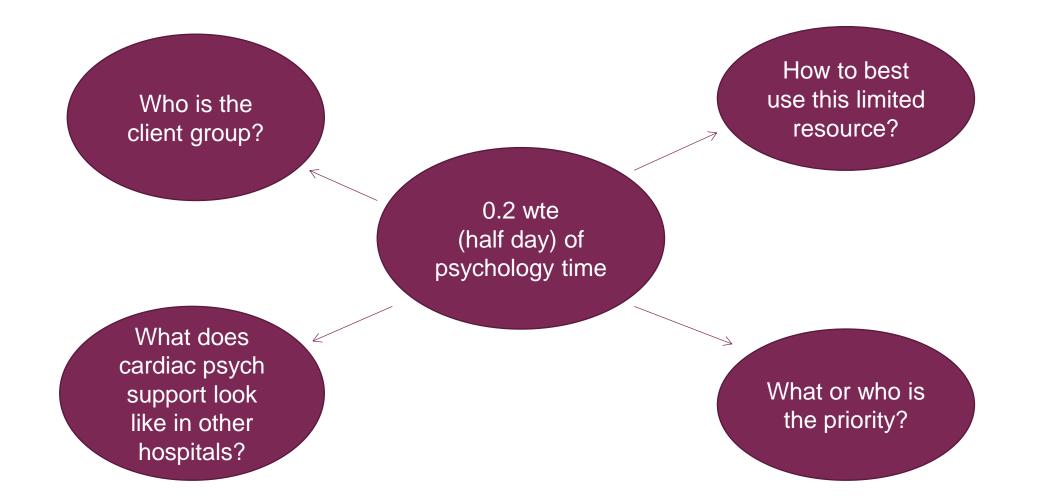
Equity of access standards

care

Continual improvement

voice

A re-design of services meant we could offer a cardiac psychology service



Equity of access

Meeting Seamless national standards

care

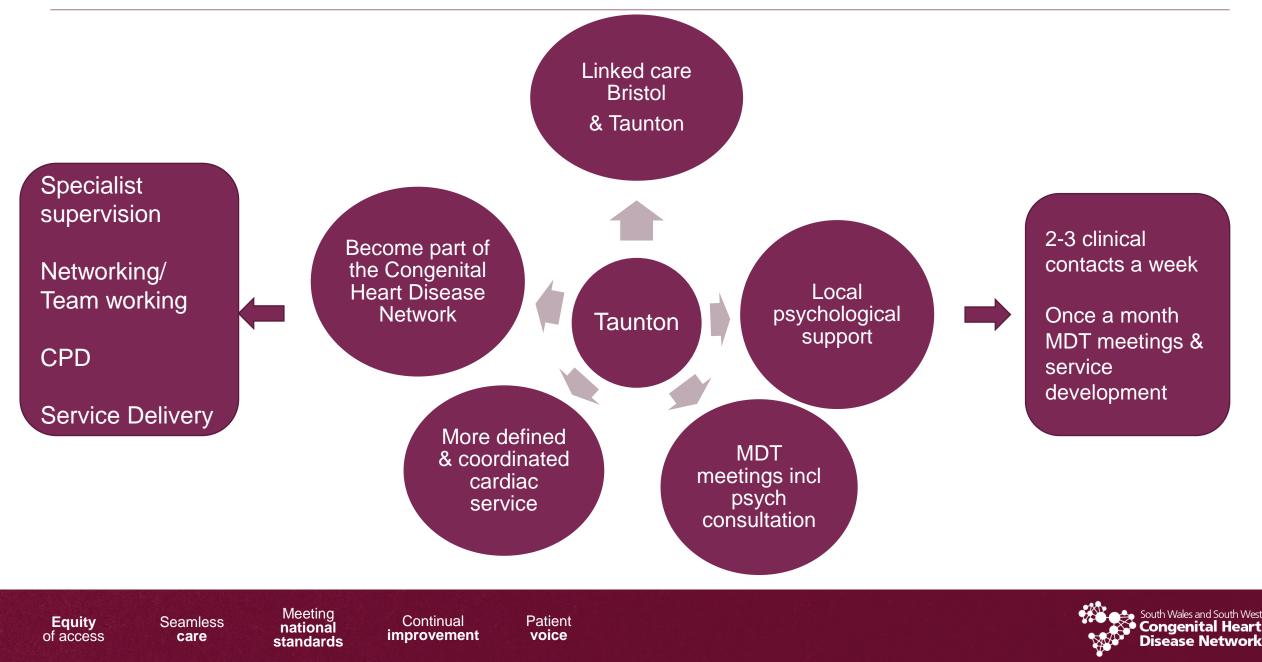
Patient voice

Continual

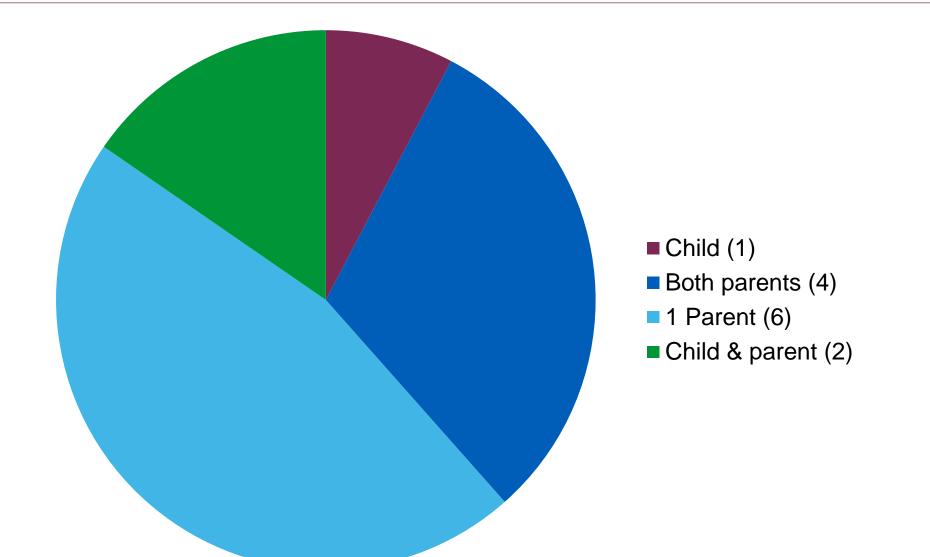
improvement



Working with a regional centre – Taunton, Somerset continued



How many people were referred to the Taunton cardiac psychology service?



Equity of access

Meeting national Seamless standards

care

Patient improvement voice

Continual



Reasons for referral?

- Parental anxiety in regards to parenting a child with a complex heart condition
- Parental anxiety in in regards to upcoming interventions
- Parental low mood/ overwhelm in response to unexpected heart condition

Patient

voice

- Trauma related to medical interventions/ hospital admissions
- Managing health conditions in everyday life (e.g. at school, in relationship with friends)



What have we learnt so far?

- It takes time to set up a service, even on a small scale
- Having an administrator embedded in the team makes all the difference
- Service needs appear different between hospitals
 - E.g. psychological consultation about on-going engagement with families and paediatricians
- Improved team coherence and communication
 - Within and between hospitals
- Psychological consultation for the team has been well received and integrated
 - Wider psychological thinking around the family
- Access for families

Seamless

care

• E.g. an additional layer of care, closer to home

Continua

improvement

• Referral criteria for the Taunton psychology service needs regular review and changes over time

Patient **voice**





Equity of access

Meeting national standards Seamless

care

Continual improvement Patient **voice**

