

# **CGG Work plan 2019/20**

21<sup>st</sup> March 2019

**Cat McElvaney- Interim CHD Network Manager**

# Purpose of session

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- Background to existing work plan
- Review of achievements to date
- Moving forwards- Top priorities for work plan 2019/20

# Background

## CHD standards – published 23<sup>rd</sup> May 2016

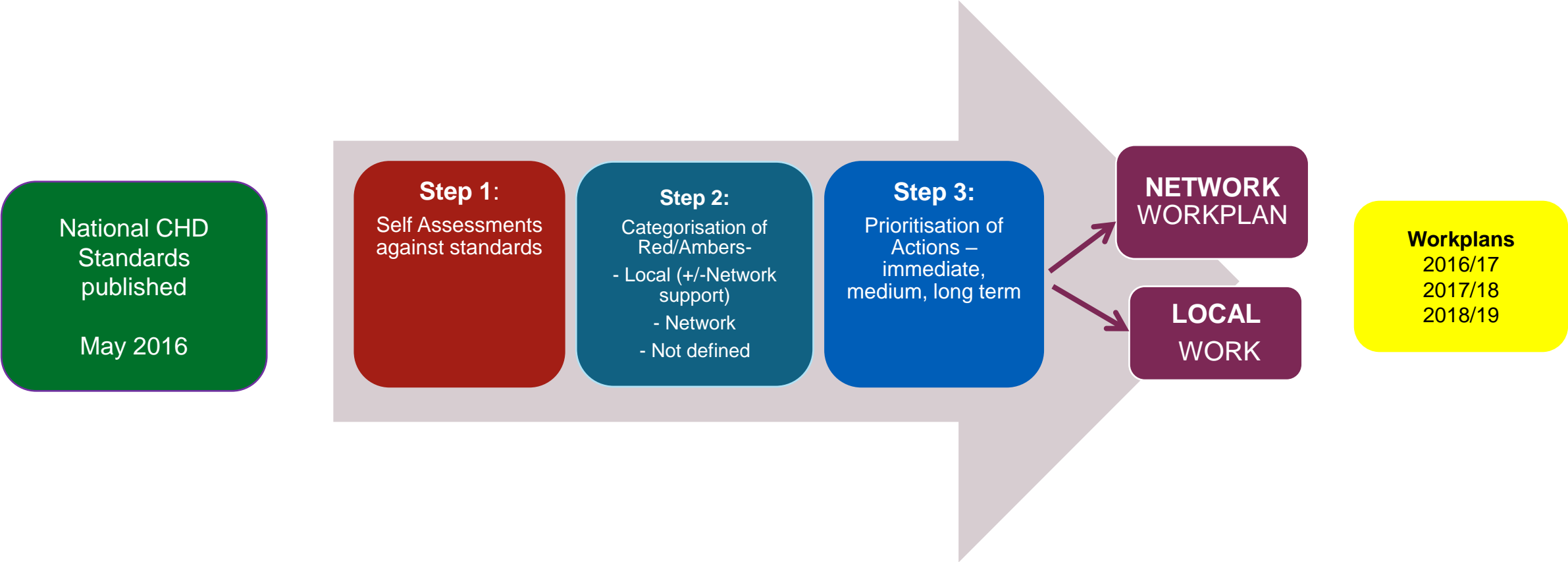
- Section A: [The network approach](#)
- Section B: [Staffing and skills](#)
- Section C: [Facilities](#)
- Section D: [Interdependencies](#)
- Section E: [Training and education](#)
- Section F: [Organisation, governance and audit](#)
- Section G: [Research](#)
- Section H: [Communication with patients](#)
- Section I: [Transition](#)
- Section J: [Pregnancy and contraception](#)
- Section K: [Fetal diagnosis](#)
- Section L: [Palliative care and bereavement](#)
- Section M: [Dental](#)



**Congenital Heart  
Disease  
Standards &  
Specifications**

# Background cont'd

## Development of the Network work plan





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## Key Objectives

1. Strategic Direction
2. Improvements in quality of care
3. Equitable, timely access for patients
4. Patient and family experience
5. Education, training and development of the workforce
6. Information and communication
7. Demonstrate the value of the network



# Year 1 achievements (16/17)

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- **Launch event** June 2016, Comms & Engagement Strategy , Newsletters, Presentations across the Network Contacts from region and set up data base of all centres
- **Self Assessments** 12 adult and 12 paed centres
- **M&M structure** established as part of Board meeting
- **Network risks and incidents** processes defined, monitoring and managing, added to Datix
- **Patient / family engagement events**, visiting adult and paed outpatient clinics to interview patients on their experience of local service
- **Procure website developers**
- Network **performance dashboard** designed and implemented

# Year 1 achievements cont'd

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## Best Practice:

Develop and share network best practice for focus areas and ensure that practice changes across region:

- palliative care and bereavement pathway
- ACHD lesion guidelines
- pregnancy and contraception guidelines
- transition clinics
- psychology pathways

## Education & Training Plan

- building on existing programmes of training and education.

# Year 2 achievements (17/18)

Key objective	Achievements
Strategic Direction for the Network	<ul style="list-style-type: none"> <li>• Influence positive change in Taunton</li> <li>• Engagement with other Networks, CRG, NHS England national level, WHSSC</li> <li>• Assurance function around IR</li> </ul>
Monitor and drive improvement in quality of care	<ul style="list-style-type: none"> <li>• Tackling key gaps in standards</li> <li>• Clinical protocols</li> <li>• Governance – M&amp;M, incident reporting, risk management</li> <li>• Audit programme initiated</li> </ul>
Equitable access for patients	<ul style="list-style-type: none"> <li>• Fetal audit initiated</li> <li>• Regional psychology service inc ACHD</li> <li>• Transition at BRHC</li> <li>• Palliative care toolkit</li> <li>• Performance dashboard</li> </ul>
Patient experience	<ul style="list-style-type: none"> <li>• Partnership working with charities and support groups</li> <li>• Website development</li> <li>• Patient engagement events</li> </ul>



# Year 2 achievements (17/18) cont..

Key objective	Achievements
Workforce training and development	<ul style="list-style-type: none"><li>• Training and education PEC day</li><li>• Medical workforce review, risk management and engagement with national bodies</li><li>• Working with research teams</li><li>• Nursing day Level 1 and 2</li></ul>
Information and communication	<ul style="list-style-type: none"><li>• Development of website as central point of communication</li><li>• Newsletters</li><li>• Stakeholder engagement and communication</li></ul>
Demonstrating value of Network activities	<ul style="list-style-type: none"><li>• Annual report</li><li>• Seeking funding opportunities e.g. BHF fund, A&amp;B partnership</li><li>• Remaining within budget</li><li>• Escalation of issues as appropriate (national bodies, NHS E, UHB etc.)</li></ul>

# Year 3 achievements – at a glance!

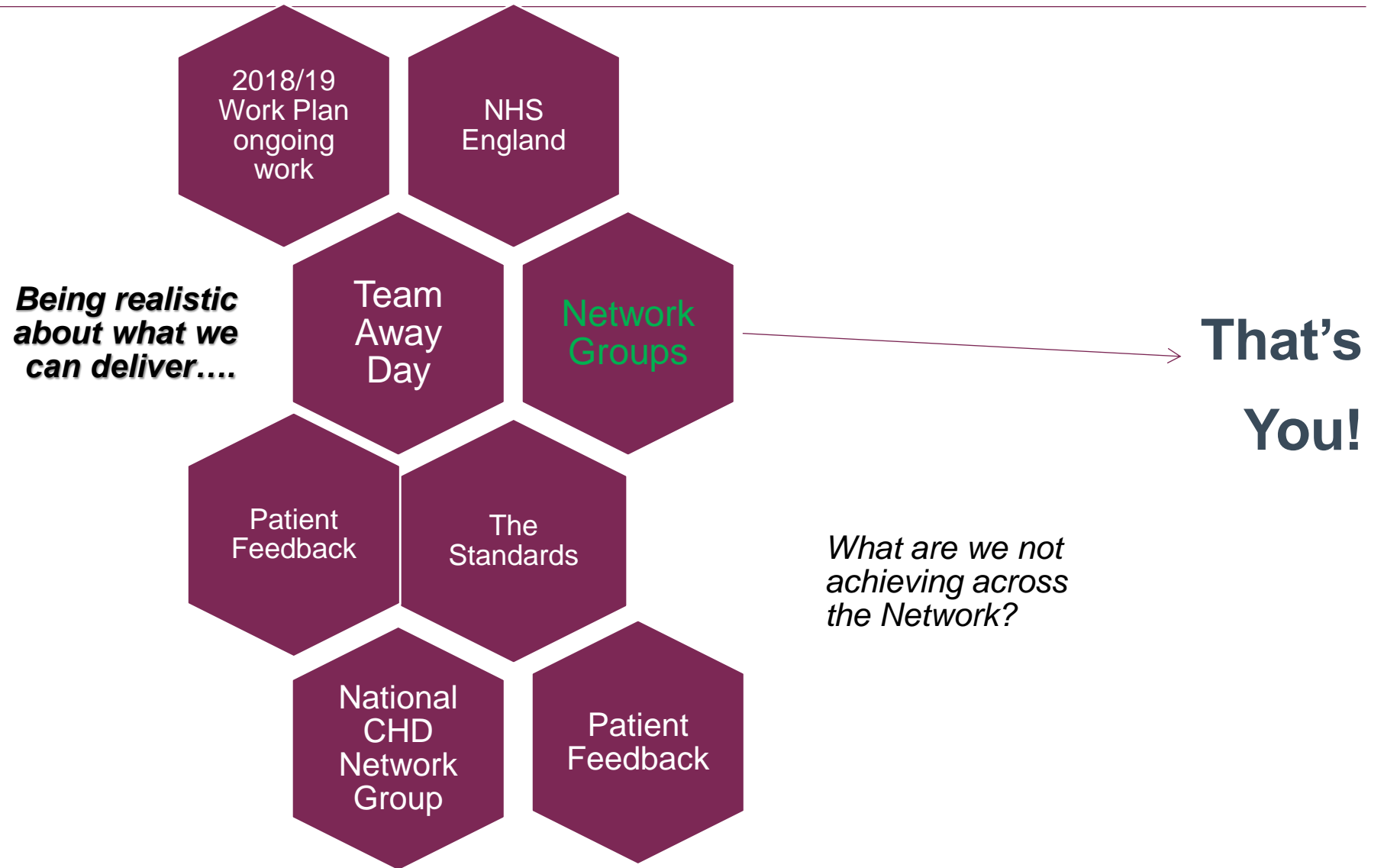
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*In addition to ongoing areas of work..*

- Engagement with primary care
- Improving discharge communications
- Supporting improvements to image sharing
- Whole Network event 2 years on from launch
- Implementation of national PREMs for CHD (Level 1 and possibly 2,3 in later months)
- Support expansion of BRHC – increase in PICU capacity
- Refresh role and membership of Network patient reps
- Bringing together all CHD Networks in May and October for best practice/risk sharing

# 2019-20 Work Plan

## Sources:



# Group Work- 20 mins - Work plan 2019/20

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## Questions

1. Review of the Clinical Governance Group Work plan – carry forward?/missing?
2. Top 3 priorities 2019/20
  - Network?
  - Clinical Governance Group?
  - Local areas?

## Feedback to the Group – 10 mins





South Wales and South West  
**Congenital Heart  
Disease Network**

**Thank you**

