

Patient Access & waiting times

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Network Board

Coldra Court

Background- Why are the dashboards are important

Our Vision

Our vision is to be a Network whereby:

- Patients have **equitable access to services regardless of geography**
- **Care is provided seamlessly** across the Network and its various stages of transition (between locations, services and where there are co-morbidities)
- **High quality care** is delivered and participating centres meet national standards of CHD care
- The provision of **high quality information** for patients, families, staff and commissioners is supported
- There is a strong and **collective voice** for Network stakeholders
- There is a strong culture of collaboration and action to **continually improve** services

Our Objectives

Our objectives were developed in collaboration with stakeholders from across the network and underpin a detailed work plan overseen by the Network team. They are:

- To provide **strategic direction** for CHD care across South Wales and the South West
- To monitor and drive improvements in **quality of care**
- To support the delivery of **equitable, timely access for patients**
- To support improvements in **patient and family experience**
- To support the education, training and development of the **workforce** within the Network
- To be a central point of **information and communication** for Network stakeholders
- To ensure it can **demonstrate the value** of the Network and its activities

Purpose of session

1. To review the network performance dashboard

- Useful data?
- Relevance for areas?
- Increasing response rate- ideas?
- Action on performance issues?

2. Agree frequency and reporting to the Board? Within the new structure

3. Agreeing changes required? /Next Steps





South Wales and South West
**Congenital Heart
Disease Network**

Agree our Next Steps..

