

Network Performance Dashboard – Outpatients, November 2018 – Adult services (Unvalidated data)

	England / Wales	Exception report sent	Wait (weeks) for new patients for local consultant	Wait (weeks) for new patients for visiting specialist	Delay (weeks) for local consultant FU.	Delay (weeks) for visiting specialist FU.	No. FUs overdue	DNA Rate (%)
Total / Average			15	13	19	20	3,076	9%
University Hospitals Bristol	England	07-Nov	14	n/a	16	n/a	380	5%
Truro	England	07-Nov	18	18	23	15	25	7%
Taunton, Musgrove Park	England	07-Nov	16	8	4	8	0	7%
Royal Devon & Exeter	England	07-Nov	32	56	68	80	102	5%
Gloucester/Cheltenham	England	07-Nov	-	-	-	-	-	-
Swindon	England	07-Nov	n/a	12	n/a	0	0	9%
Barnstaple	England	07-Nov	8	8	32	32	42	12%
Torbay	England		6	14	12	0	10	
Plymouth	England	07-Nov	64*	0	51	0	299	11%
Cardiff	Wales	08-Nov	4	n/a	4	n/a	488	10%
Nevill Hall, Aneurin Bevan UHB	Wales	07-Nov			13	13	16	7%
Royal Gwent, Newport, Aneurin Bevan UHB	Wales	07-Nov						
Royal Glamorgan, CWM TAF UHB	Wales	07-Nov	8	8	12	12	53	13%
Prince Charles, CWM TAF UHB	Wales	07-Nov						
Princess of Wales, Abertawe Bro Morgannwg UHB	Wales	07-Nov	12	12	52	52	145	8%
Singleton Hospital, Abertawe Bro Morgannwg UHB	Wales	07-Nov						
Hywel Dda UHB	Wales	07-Nov	12	12	52	104	73	15%

9 of 17 Centres (all Levels) completed an exception report this quarter; a higher response rate than March 2018

Hot spots

1st Outpatient waits are high in Truro

Follow-up backlogs are a concern at Bristol, Truro, Barnstaple, Cardiff, Abertawe Bro Morgannwg and Hywel Dda.

Follow-up waits are high in Truro, Barnstaple, Abertawe Bro Morgannwg and Hywel Dda. However there has been an improvement in Hywel Dda in waiting for a local consultant but not in waiting for a visiting specialist.

DNA rate is high in Hwyl Dda.

Key	
	Data not provided / not updated
	Red status- hot spot/concern
	Amber status - medium concern
	Green status- no concerns
	Updated in quarter but too late for board
21	Perfomanced worsened in quarter
21	Performance improved in quarter
21	No change in quarter

Network Performance Dashboard – Outpatients, November 2018 – Children’s services (Unvalidated data)

	England / Wales	Exception report sent	Wait (weeks) for new patients for local consultant	Wait (weeks) for new patients for visiting specialist	Delay (weeks) for local consultant FU.	Delay (weeks) for visiting specialist FU.	No. FUs overdue	DNA Rate (%)
University Hospitals Bristol	England	07-Nov	10	n/a		n/a	486	6%
Truro (Royal Cornwall NHST)	England	07-Nov	10.5	10.6	8	4	20	9%
Taunton, Musgrove Park	England	07-Nov	31	31	44	44	125	8%
Royal Devon & Exeter	England	07-Nov	9	6	20	10	133	8%
Gloucester/Cheltenham	England	07-Nov	0	4	4	18	45	
Swindon	England	07-Nov	10.5	6	0	0	0	6%
Barnstaple (North Devon NHST)	England	07-Nov	n/a	4	n/a	0	3	12%
Bath	England	07-Nov	12	14	0	0	0	8%
Torbay (South Devon NHST)	England	07-Nov	8	6	11	16	54	5%
Plymouth	England	07-Nov	5	3	6	3	71	8%
Cardiff	Wales	08-Nov	13	n/a	8	n/a	93	12%
Nevill Hall, Aneurin Bevan UHB	Wales	07-Nov	26	22	35	39	202	13%
Royal Gwent, Newport, Aneurin Bevan UHB	Wales	07-Nov						
Royal Glamorgan, CWM TAF UHB	Wales	07-Nov	12	15	0	0	0	19%
Prince Charles, CWM TAF UHB	Wales	07-Nov						15%
Princess of Wales, Bridgend, Abertawe Bro Morgannwg UHB	Wales	07-Nov	7	7	6	9	103	15%
Singleton Hospital, Abertawe Bro Morgannwg UHB	Wales	07-Nov	9	n/a	3	28	66	10%
Glangwili General, Hywel Dda UHB	Wales	07-Nov	87	20	24	12	55	
Withybush General, Hywel Dda UHB	Wales	07-Nov		26		10	80	5%

12 of 19 Centres (all Levels) completed an exception report this quarter; much better response rate than March 2018

Hot spots

1st Outpatient waits: are high in Taunton

Follow-up backlogs: are high in Bristol, Taunton, Royal Devon and Exeter, Torbay, Plymouth, Cardiff, Abertaw Bro Morgannwg

Follow-up waits: are high in Taunton, and high in Abertaw Bro Morgannwg for the visiting specialist

DNA rates: are high in Abertawe Bro

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Inpatient Dashboard – Level 1 Centre, University Hospitals Bristol (BHI and BRHC)

Adult/Paediatric	Adult			
Month:	December	March	June	November
Total inpatient waiting list size				
Surgical	34	38	49	tbc
Interventional	73	47	38	tbc
Total	107	85	87	tbc
Number of patients dated				
Surgical	15	10	17	tbc
Interventional	31	19	19	tbc
Total	46	29	36	tbc
Number of undated patients				
Surgical	19	28	32	tbc
Interventional	42	28	19	tbc
Total	61	56	51	tbc
RTT wait (weeks) of longest waiting patient*				
Surgical	27	28	36	30
Interventional	37	40	26	42
RTT performance (%)				
Surgical		73%	69%	82%
Interventional		77%	71%	77%
Combined	73%			

*Excluding patient choice

Paediatric			
December	March	June	November
66	74	69	76
132	155	159	134
198	229	228	210
10	6	11	14
44	67	38	37
54	73	49	51
56	68	58	62
88	88	121	97
144	156	179	159
32	29	33	29
38	46	38	48
81%	89%	84%	76%
74%	84%	70%	66%