



## Network Performance Dashboard – Outpatients, March 2019 – Adult services (Unvalidated data)

Network Performance Dashib	Adults / Paeds	England / Wales	Total Active Caseloa d - local consulta nt (No pts in active FU)	Total Active Caseloa d - visiting consulta nt (No pts in active FU)	Total OP Attends p.a.	No. PAs allocate d to CHD for local clinician	No. 'local' clinics (4hr) per year	No. visiting specialis t clinics (4hr) per year	Wait (week s) for new patien ts (local consul tant)	Wait (weeks) for new patients (visiting specialis t)	Delay (weeks) for local consulta nt FU. [No. weeks past planned FU date that pts are actually seen]	Delay (weeks) for visiting specialis t FU. [No. weeks past planned FU date that pts are actually seen]	No. FUs overd ue	DNA Rate (%)
University Hospitals Bristol	Adult	England	3092	n/a	2,494	?	401	n/a	10	n/a	39*	n/a	606	7%
Truro	Adult	England	97	303	600	0.19	18	24	18	18	23	15	25	7%
Taunton, Musgrove Park	Adult	England	179 +	100	210 +	0.29	0	12	18	8 to 12	18 +	8 to 12	61	10%
Royal Devon & Exeter	Adult	England	64	238	92	0	1	10	32	56	68	80	102	5%
Gloucester/Cheltenham	Adult	England	-	-	-	-	0	8	-	-	-	1	-	-
Swindon	Adult	England	n/a	230	183	N/a	N/a	25	n/a	12	n/a	0	0	9%
Barnstaple	Adult	England	137		120	0.12	12	12	4-20	4-20	10	10	2	10%
Torbay	Adult	England	203	35	250	1	48	8	8	16	12	8	21	
Plymouth	Adult	England	800	800	514	2.5	110	14	64*	0	51	0	299	11%
Cardiff	Adult	Wales	996	n/a	1,093	10	78	0	12	n/a	28	n/a	348	11%
Nevill Hall, Aneurin Bevan UHB	Adult	Wales									13	13	16	7%
Royal Gwent, Newport, Aneurin Bevan UHB	Adult	Wales												
Royal Glamorgan, Cwm Taf Morgannwg	Adult	Wales	117	n/a	95	0.5	9.5	9.5	8	8	12	12	53	13%
Prince Charles, Cwm Taf Morgannwg UHB	Adult	Wales												
Princess of Wales, Cwm Taf Morgannwg	Adult	Wales	417	n/a	252	0.5	24	24	26	26	32	32	144	12%
Singleton Hospital, Swansea Bay UHB	Adult	Wales			300		30	10	12			41		
Hywel Dda UHB	Adult	Wales	242	n/a	183	0.5	24	24	16	16	16	16	65	17%

<sup>\*</sup>Numbers include inherited cardiac conditions – work is required to remove these figures to make the data more accurate.





#### **Hot spots**

**1st Outpatient waits** are high in Truro, Barnstaple and Princess of Wales.

Follow-up backlogs are a concern at Bristol, Taunton, Torbay, Cardiff, Princess of Wales and Hywel Dda.

<u>Follow-up waits</u> are high in Bristol, Cardiff and Princess of Wales, and for the visiting specialist in Princess of Wales. **DNA rate** is high in Hywel Dda UHB.



Key	
	Data not provided / not updated
	Red status- hot spot/concern
	Amber status - medium concern
	Green status- no concerns
	Updated in quarter but too late for board
21	Performanced worsened in quarter
21	Performance improved in quarter
21	No change in quarter





### Network Performance Dashboard – Outpatients, March 2019 – Children's services (Unvalidated data)

University Hospitals Bristol	Adults / Paeds	England / Wales	Total Active Caseloa d - local consulta nt (No pts in active FU)	Total Active Caseloa d - visiting consulta nt (No pts in active FU)	Total OP Attends p.a.	No. PAs allocate d to CHD for local clinician	No. 'local' clinics (4hr) per year	No. visiting specialis t clinics (4hr) per year	Wait (week s) for new patien ts (local consul tant)	Wait (weeks) for new patients (visiting specialis t)	Delay (weeks) for local consulta nt FU. [No. weeks past planned FU date that pts are actually seen]	Delay (weeks) for visiting specialis t FU. [No. weeks past planned FU date that pts are actually seen]	No. FUs overd ue	DNA Rate (%)
Truro (Royal Cornwall NHST)	Paediatric	England	1126	400	1,606	5	119	48	9	7	1	4	10	6%
Taunton, Musgrove Park	Paediatric	England	612	included	892	4	96	24	28	28	44	44	143	not able
Royal Devon & Exeter	Paediatric	England	467	246	1,224	5	113	32	9	1	10	7	89	8%
Gloucester/Cheltenham	Paediatric	England	65	600	742	TBC	35	52	0	4	4	18	45	
Swindon	Paediatric	England	56	358	876	3	22	44	8	6	0	0	0	5%
Barnstaple (North Devon NHST)	Paediatric	England	153	N/a	182	2	42	24	n/a	4	n/a	0	3	12%
Bath	Paediatric	England	300	n/a	689	3	40	24	12	14	0	0	0	8%
Torbay (South Devon NHST)	Paediatric	England	91	360	520	2	42	24	36	6	20	32	90	5%
Plymouth	Paediatric	England	789	400	859	2.4 (+	229	30	9	0	16	22	115	8%
Cardiff	Paediatric	Wales	2876	n/a	3,090	49	252	n/a	13	n/a	22	n/a	33	9%
Nevill Hall, Aneurin Bevan UHB	Paediatric	Wales	173	772	1,013	?	90	64	26	22	35	39	202	13%
Royal Gwent, Newport, Aneurin Bevan UHB	Paediatric	Wales												
			440	172	434		29	33	12	15	0	0	0	19%
Royal Glamorgan, Cwm Taf Morgannwg	Paediatric	Wales	110	1/2	737									
Prince Charles, Cwm Taf Morgannwg UHB	Paediatric	Wales												15%
Prince Charles, Cwm Taf Morgannwg UHB Princess of Wales, Bridgend, Cwm Taf	Paediatric Paediatric	Wales Wales	362	364	1,400	6	126	36	7	7	6	9	103	15%
Prince Charles, Cwm Taf Morgannwg UHB Princess of Wales, Bridgend, Cwm Taf Singleton Hospital, Swansea Bay UHB	Paediatric Paediatric Paediatric	Wales Wales Wales			1,400 520	6 G-2 M-?	126	40	9	n/a	3	9 28	66	
Prince Charles, Cwm Taf Morgannwg UHB Princess of Wales, Bridgend, Cwm Taf	Paediatric Paediatric	Wales Wales	362	364	1,400				,	,		9		15%

<sup>\*</sup>All: 10.9 weeks, Routine: 12.0 weeks, Urgent: 5.8 weeks





8 of 19 Centres (all Levels) completed an exception report this quarter; a lower response rate than November 2018.

#### **Hot spots**

1st Outpatient waits: are high in Taunton and Torbay.

<u>Follow-up backlogs</u>: are high in Bristol, Taunton, Royal Devon & Exeter, Torbay, Plymouth, Cardiff, Princess of Wales and Singleton.

<u>Follow-up waits</u>: are high in Taunton, Torbay and Cardiff, and high in for the visiting specialist in Taunton, Torbay, Plymouth and Singleton.

**DNA rates**: are high in Royal Devon & Exeter, Plymouth, Cardiff, Princess of Wales and Glangwili.

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# Inpatient Dashboard – Level 1 Centre, University Hospitals Bristol (BHI and BRHC)

Adult/Paediatric	Adult				
Month:	December 2018	March 2018	June 2018	November 2018	March 2019
Total inpatient waiting list size					
Surgical	34	38	49	tbc	41
Interventional	73	47	38	tbc	45
Total	107	85	87	tbc	86
Number of patients dated					
Surgical	15	10	17	tbc	12
Interventional	31	19	19	tbc	26
Total	46	29	36	tbc	38
Number of undated patients					
Surgical	19	28	32	tbc	29
Interventional	42	28	19	tbc	19
Total	61	56	51	tbc	48
RTT wait (weeks) of longest waiting patient*					
Surgical	27	28	36	30	34
Interventional	37	40	26	42	27
RTT performance (%)					
Surgical		73%	69%	82%	59%
Interventional		77%	71%	77%	82%
Combined	73%				

<b>5</b>				
Paediatric				
December 2018	March 2018	June 2018	November 2018	March 2019
66	74	69	76	53
132	155	159	134	143
198	229	228	210	196
10	6	11	14	13
44	67	38	37	143
54	73	49	51	156
56	68	58	62	40
88	88	121	97	97
144	156	179	159	137
32	29	33	29	44
38	46	38	48	46
81%	89%	84%	76%	67%
74%	84%	70%	66%	73%

<sup>\*</sup>Excluding patient choice