



### Network Performance Dashboard – Outpatients, May 2020 – Adult services (Unvalidated data)

|                                | Adults /<br>Paeds | England /<br>Wales | Wait<br>(weeks) for<br>new patients<br>(local<br>consultant) | Wait (weeks)<br>for new<br>patients<br>(visiting<br>specialist) | Delay (weeks) for<br>local consultant<br>FU. [No. weeks<br>past planned FU<br>date that pts are<br>actually seen] | Delay (weeks) for<br>visiting specialist<br>FU. [No. weeks<br>past planned FU<br>date that pts are<br>actually seen] | No. FUs<br>overdue | DNA Rate (%) |
|--------------------------------|-------------------|--------------------|--|---|---|--|--------------------|--------------|
| University Hospitals Bristol   | Adult             | England            | 12   | n/a   | 33  | n/a  | 622                | 13%          |
| Truro                          | Adult             | England            | 23   | 23  | 0   | 33   | 91                 | 6%           |
| Taunton                        | Adult             | England            | 10 to 12   | 16  | 40  | 24 to 32   | 83                 | 19%          |
| Royal Devon & Exeter           | Adult             | England            | 26   | 104   | 59  | 120  | 120                | 10%          |
| Gloucester/Cheltenham          | Adult             | England            | 28   | 31  | 14  | 15   | 42                 | 15%          |
| Swindon                        | Adult             | England            | n/a  | 12  | n/a   | 0  | 0                  | 9%           |
| Barnstaple                     | Adult             | England            | 37   | 37  | 37  | 37   | 182                | TBC          |
| Torbay                         | Adult             | England            | 7  | 16  | 4   | 16   | 5                  | 11%          |
| Plymouth                       | Adult             | England            | 17   | 0   | 120   | n/a  | 542                | 10%          |
| Cardiff                        | Adult             | Wales              | 32   | n/a   | 22  | n/a  | 115                | 9%           |
| Nevill Hall, Aneurin Bevan UHB | Adult             | Wales              |  |   | 24  | 20   | 51                 | 7%           |
| Royal Gwent, Newport           | Adult             | Wales              |  |   |   |  |                    |              |
| Royal Glamorgan, Cwm Taf       | Adult             | Wales              | 4  | 4   | 0   | 0  | 0                  | 5%           |
| Prince Charles, Cwm Taf        | Adult             | Wales              |  |   |   |  |                    |              |
| Princess of Wales, Cwm Taf     | Adult             | Wales              | 36   | 36  | 52  | 52   | 147                | 12%          |
| Singleton Hospital, Swansea    | Adult             | Wales              | 71   | n/a   | 40  | n/a  | 110                | 7%           |
| Hywel Dda UHB                  | Adult             | Wales              | 25   | 25  | 52  | 52   | 87                 | 12%          |
| Glangwili General, Hywel Dda   | Adults            | Wales              | 16   | 16  | 36  | 36   | 52                 | 15%          |

8 of 18 Centres (all Levels) completed an exception report this quarter; a slightly lower response rate than January 2020 (by 1). Due to Covid-19 and capacity, Swindon, Royal Glamorgan and Prince Charles hospitals were unable to submit data at this time.





#### Hot spots

<u>1st Outpatient waits</u> are a concern at Barnstaple and Princess of Wales <u>Follow-up backlogs</u> are a concern at Plymouth <u>Follow-up waits</u> are high in Bristol and Plymouth <u>DNA rate</u> is high in Taunton and Bristol

| Key |   |
|-----|---|
|     | Data not provided / not updated           |
|     | Red status- hot spot/concern              |
|     | Amber status - medium concern             |
|     | Green status- no concerns                 |
|     | Updated in quarter but too late for board |
| 21  | Performanced worsened in quarter          |
| 21  | Performance improved in quarter           |
| 21  | No change in quarter                      |





## Network Performance Dashboard – Outpatients, May 2020 – Children's services (Unvalidated data)

|                               | Adults /<br>Paeds | England<br>/ Wales | Wait<br>(weeks) for<br>new patients<br>(local | Wait<br>(weeks) for<br>new patients<br>(visiting | Delay (weeks) for<br>local consultant<br>FU. [No. weeks<br>past planned FU | Delay (weeks) for<br>visiting specialist<br>FU. [No. weeks<br>past planned FU | No. FUs<br>overdue | DNA Rate<br>(%) |
|-------------------------------|-------------------|--------------------|---|--|--|---|--------------------|-----------------|
|                               |                   |                    | consultant)                                   | specialist)                                      | date that pts are<br>actually seen]  | date that pts are<br>actually seen]   |                    |                 |
| University Hospitals Bristol  | Paediatric        | England            | 5.3   | n/a  | 237  | n/a   | 556                | 3%              |
| Truro (Royal Cornwall NHST)   | Paediatric        | England            | 7   | 12   | 8  | 12  | 29                 | 7%              |
| Taunton (Musgrove Park)       | Paediatric        | England            | 24  | 7  | 24   | 32  | 1.04               | 10%             |
| Royal Devon & Exeter          | Paediatric        | England            | 9   | 7.7  | 18.4   | 16  | 170                | 8%              |
| Gloucester/Cheltenham         | Paediatric        | England            | 17  | 0  | 15.5   | 6.5   | 190                | 8%              |
| Swindon                       | Paediatric        | England            | 8.5   | 7  | 2  | 0   | 1                  | 5%              |
| Barnstaple (North Devon NHST) | Paediatric        | England            | 0   | 4  | 0  | 4   | 18                 | 5%              |
| Bath                          | Paediatric        | England            | 14.4  | 14.4   | 0  | 3   | 25                 | 17%             |
| Torbay (South Devon NHST)     | Paediatric        | England            | 8   | 26   | 8  | 26  | 130                | 4%              |
| Plymouth                      | Paediatric        | England            | 4.5   | 0  | 6  | 31  | n/a                | 6%              |
| Cardiff                       | Paediatric        | Wales              | 6   | n/a  | 8  | n/a   | 405                | 8%              |
| Nevill Hall, Abergavenny      | Paediatric        | Wales              | 26  | 22   | 35   | 39  | 202                | 13%             |
| Royal Gwent, Newport          | Paediatric        | Wales              |   |  |  |   |                    |                 |
| Royal Glamorgan, Cwm Taf      | Paediatric        | Wales              | 9.3   | 7  | 25.68  | 32.46   | 68                 | 21%             |
| Prince Charles, Cwm Taf       | Paediatric        | Wales              |   |  |  |   |                    |                 |
| Princess of Wales, Bridgend   | Paediatric        | Wales              | 6.39  | 13.33  | 6.2  | 24.77   | 70                 | 16%             |
| Singleton Hospital, Swansea   | Paediatric        | Wales              | 9   | n/a  | 14   | n/a   | 59                 | 7%              |
| Glangwili General, Hywel Dda  | Paediatric        | Wales              | 66  | 45   | 0  | 37  | 33.5               | 0%              |
| Withybush General, Hywel Dda  | Paediatric        | Wales              |   | 26   |  | 10  | 80                 | 5%              |
| Morriston Swansea             | Paediatric        | Wales              | 5   | 11   | 0  | 1   | 15                 | 7.50%           |

10 of 20 Centres (all Levels) completed an exception report this quarter; a lower response rate than January 2020.



### Hot spots

<u>1st Outpatient waits:</u> are high in Glangwilli General.
<u>Follow-up backlogs</u>: are high in Bristol.
<u>Follow-up waits</u>: are high in Glangwilli General and Royal Glamorgan
<u>DNA rates</u>: are high in Royal Glamorgan.



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| 21  | No change in quarter                      |





# Inpatient Dashboard – Level 1 Centre, University Hospitals Bristol (BHI and BRHC)

| Adult/Paediatric                                | Adult       |             |              |             |             |              |             |             |   | Paedia      | liatric     |              |             |             |              |             |             |  |
|---|-------------|-------------|--------------|-------------|-------------|--------------|-------------|-------------|---|-------------|-------------|--------------|-------------|-------------|--------------|-------------|-------------|--|
| Month:  | Dec<br>2018 | Mar<br>2018 | June<br>2018 | Nov<br>2018 | Mar<br>2019 | Sept<br>2019 | Jan<br>2020 | May<br>2020 |   | Dec<br>2018 | Mar<br>2018 | June<br>2018 | Nov<br>2018 | Mar<br>2019 | Sept<br>2019 | Jan<br>2020 | May<br>2020 |  |
| Total inpatient waiting list size               |             |             |              |             |             |              |             |             |   |             |             |              |             |             |              |             |             |  |
| Surgical  | 34          | 38          | 49           | tbc         | 41          | 39           | 42          | 47          |   | 66          | 74          | 69           | 76          | 53          | 18           | 22          | 51          |  |
| Interventional                                  | 73          | 47          | 38           | tbc         | 45          | 80           | 248         | 232         | Ī | 132         | 155         | 159          | 134         | 143         | 127          | 127         | 147         |  |
| Total   | 107         | 85          | 87           | tbc         | 86          | 119          | 290         | 279         |   | 198         | 229         | 228          | 210         | 196         | 145          | 149         | 198         |  |
| Number of patients dated                        |             |             |              |             |             |              |             |             | Ī |             |             |              |             |             |              |             |             |  |
| Surgical  | 15          | 10          | 17           | tbc         | 12          | 11           | 16          | 6           | ſ | 10          | 6           | 11           | 14          | 13          | 13           | 8           | 5           |  |
| Interventional                                  | 31          | 19          | 19           | tbc         | 26          | 19           | 34          | 7           | Γ | 44          | 67          | 38           | 37          | 143         | 40           | 31          | 11          |  |
| Total   | 46          | 29          | 36           | tbc         | 38          | 30           | 50          | 13          |   | 54          | 73          | 49           | 51          | 156         | 53           | 39          | 16          |  |
| Number of undated patients                      |             |             |              |             |             |              |             |             |   |             |             |              |             |             |              |             |             |  |
| Surgical  | 19          | 28          | 32           | tbc         | 29          | 28           | 26          | 41          | Γ | 56          | 68          | 58           | 62          | 40          | 5            | 14          | 46          |  |
| Interventional                                  | 42          | 28          | 19           | tbc         | 19          | 61           | 222         | 225         |   | 88          | 88          | 121          | 97          | 97          | 87           | 96          | 136         |  |
| Total   | 61          | 56          | 51           | tbc         | 48          | 81           | 248         | 266         |   | 144         | 156         | 179          | 159         | 137         | 92           | 110         | 182         |  |
| RTT wait (weeks) of longest<br>waiting patient* |             |             |              |             |             |              |             |             |   |             |             |              |             |             |              |             |             |  |
| Surgical  | 27          | 28          | 36           | 30          | 34          | 44           | 41          | 41          | Γ | 32          | 29          | 33           | 29          | 44          | 7            | 15          | 28          |  |
| Interventional                                  | 37          | 40          | 26           | 42          | 27          | 35           | 33          | 51          | Γ | 38          | 46          | 38           | 48          | 46          | 40           | 48          | 38          |  |
| RTT performance (%)                             |             |             |              |             |             |              |             |             |   |             |             |              |             |             |              |             |             |  |
| Surgical  |             | 73%         | 69%          | 82%         | 59%         | 56%          | 38%         | 32%         |   | 81%         | 89%         | 84%          | 76%         | 67%         | 100%         | 100%        | 90.6        |  |
| Interventional                                  |             | 77%         | 71%          | 77%         | 82%         | 81%          | 84%         | 29%         |   | 74%         | 84%         | 70%          | 66%         | 73%         | 84%          | 71.6%       | 68.1        |  |
| Combined  | 73%         |             |              |             |             |              |             |             |   |             |             |              |             |             |              |             |             |  |

\*Excluding patient choice