

Senior Leadership Team

Agenda Item:

Date: January 2020

Time requested for item:

Title of report

Congenital Heart Disease (CHD) Network – Quarter 3 Update to SLT

Summary

Successes:

Clinical

- CHD standard for surgical rota compliance met with the 4th cardiac surgeon now in post.
- “Lesion of the month board” initiative rolled out. This a monthly bitesize education piece on specific cardiac conditions that goes out to nurses in each centre for display on their education board.
- Developing pregnancy pathway for CHD patients. This will be a useful patient resource for women with CHD wanting information about pregnancy, and will be available on the network website once finalised.
- Continued joint work with Yorkshire and Humber CHD network to develop nurse competencies for CHD
- Identified existing provision of psychology service within network with the aim of enhancing psychology support for patients in the network via a hub and spoke model.
- Engagement with trust wide transition group and data analyst to progress work on “lost to follow up” processes and monitoring.
- Continued support to level 1 paediatric centre to develop plan for provision of transition clinics in peripheral areas (Peer Review Action plan).

Business

- Conducted engagement and self-assessment update visits with a number of the level 3 centres. These visits will provide current status against the CHD standards for all level 3 centres in the network, will indicate what progress has been made since the baseline assessment in 2016/17, and will help inform the network work plan for the future.
- Strategy session held at Network Board in November 2019 to help develop the CHD Network 5 year plan.
- Proposal to improve performance dashboard reviewed and approved by Network Board in November. Will include quarterly reporting and agreed targets for each measure. Quarter 2 launch date planned.
- Action plan to address peer review recommendations in progress which includes business cases for increasing CNS provision in both Adult and Paediatric CHD services and a proposal for improved transition pathways in peripheral centres.
- Team development session held for core CHD Network Team to enhance communication and effective team working.
- Autumn newsletter for CHD network published and distributed.

Governance

- New governance arrangement of four Network Boards per annum with sub groups (Service Delivery Group and Clinical Governance Group) agreed by Network Board in November.
- Incidents across network shared at Clinical Governance Group meeting in October to share learning and best practice.
- Continue to work closely with NHS England and W&C division on the development of future governance arrangements in South West for Operational Delivery Networks and supporting the establishment and development of further networks in the region.

Education and Research

- Continued to signpost network members to training and education events nationally and regionally
- Transition education session held as part of the BRHC Doctors Cardiology weekly teaching programme
- Attended and presented a complex maternity case as part of the nursing stream at the British Congenital Cardiac Association conference in November 2020
- Training and Education days for Paediatricians with Expertise in Cardiology planned for March and April to cover South West and South Wales.
- Network wide psychology training event planned for February, programme finalised and psychologists across network invited.
- Updating the CHD Network research strategy with a focus on the existing programme of activity across the network

Patient and charity engagement

- Charity stakeholder day held in October for updates on what's been happening and to promote collaborative working between local charities. Agreed to meet 6 monthly.
- Finalised #my question campaign with Trust Communication team. This campaign is about using social media to promote the wellbeing and support toolkits available for patients and their families on the network website. Aiming to launch January 2020.
- Worked with patient representatives to prepare for Network Board in November. Patient Representatives now have an ongoing formal agenda slot on the network board.
- Patient story presented at the Network Board describing a families positive experience of their brother Amir's care at University Hospitals Wales.
- Young people's evening held in October – well attended and positively evaluated. This evening invites young people to visit the BHI and meet the clinical team to help smooth their transition to adult services.
- Discussed national availability of patient representative training at the National CHD Networks day. Awaiting advice and guidance from NHS England on expectations and requirements for this going forward.

Priorities for Q4

- Finalise CHD Network work plan for 2020, for review and approval by NHS England in January 2020 and final approval by Network Board in March 2020.
- Develop draft 5 year strategy for the CHD network to be reviewed at Network Board in March 2020 for approval.
- Continue to organise and conduct engagement and self-assessment update visits for level 3 centres in the network. Complete a post visit report for each centre.
- Progress improvements to the performance dashboard working with CHD Website provider and data analyst to enhance existing process and dashboards in line with board approved proposal
- Continue to support level 1 paed. centre with developing a plan for provision of 9 transition clinics in peripheral areas.
- Work with level 3 centres on improving review patient access times and provide demand and capacity training if useful.
- Run #my question campaign over 10 weeks, continually monitoring for responses and evaluate when complete
- Produce CHD Network Spring newsletter, publish and distribute.
- Conduct survey with patient representatives and network board to capture current experience of role of patient representatives in the network and to understand how this might be enhanced.
- Joint working with IM&T on improving image sharing across the network. Exploring potential for virtual clinic provision in peripheral centres.
- Hold network wide psychology training event in spring and continue to identify link psychologists across the network.
- Attendance and presentation at Welsh Health Specialised Services audit day and PEC study days
- Continue work with Yorkshire and Humber CHD network to develop nurse competencies for CHD.
- Support Paediatricians with Expertise in Cardiology (PEC) team in network with planning and organisation of PEC study day in April.
- Work with NHS England and the national NCDR team (National Commissioning Data Repository) with regards to using this system to support the triangulation of different data sets to support network programmes of work.

Opportunities

- Influence commissioning decisions in Wales through partnership working
- National CHD Peer Review may help centres gain support for making necessary changes they have previously identified
- Network development in South West led by NHS England will help strengthen role and influence of CHD network in the region.

Risks

- Image sharing continues to be an issue for CHD clinicians across the region

Threats

- Lack of additional funding availability across the NHS in England and Wales to enable Trusts to meet required standards

Recommendations

For awareness and continued support of the network

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Presented by

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