

South Wales and South West CHD Network Quarterly Report

Network	South Wales and the South West Congenital Heart Disease Network		
Services covered	All CHD services in South Wales and South West		
Network Core Team	Cat McElvaney (Network Manager), Andy Tometzki (Network Clinical Director), Sheena Vernon (Network Lead Nurse)		
Reporting period:	Quarter 1 (April-June 2020)	Overall Status:	AMBER

Key Objective of the Network

The Network brings together clinicians, managers, patient/family representatives and commissioners from across South Wales and the South West, to work together to support patients of all ages with a congenital heart condition, and their families/carers.

Main achievements in this reporting period (Q1: Apr- Jun 2020):

Clinical

- Hosted a paediatric inflammatory multisystem syndrome webinar, accessed by over 90 NHS staff nationwide.
- Collaborated with BCCA to develop and distribute guidance and FAQ's for CHD patients during the COVID-19 pandemic.
- Developed regional triage guidelines for peripheral paediatric cardiology clinics to support decision making during covid-19 period.
- Launched a Covid-19 CHD Health professional page with all latest covid-19 guidance set up on CHD network website.
- Joint fetal pathway for level 1 and 2 centres drafted and 2nd Joint Fetal Network Group held to enable complex case discussion and shared learning.
- Advanced Care Clinic designed for adult patients with complex congenital heart disease, including referral criteria, psychology assessment tool, patient information leaflet and letter, and clinic structure. Expected to launch Sept '20
- Nurse competencies for CHD developed in collaboration with Yorkshire and Humber CHD network, for approval and then launch across network
- Paediatric Cardiac Handbook developed for ward areas, to be rolled out across network as appropriate
- Referral criteria developed for CNS service, shared across network

Business

- Established and led National CHD network weekly calls, and fortnightly regional network calls to allow rapid dissemination of information, discussion of clinical cases and shared learning during covid-19 period.
- Supported centres with any escalated risks and issues due to covid-19 and subsequent restoration plans for CHD services both nationally and regionally.
- Inaugural virtual network board held in June with over 20 participants, which was very positively evaluated
- Restoration and peripheral clinic survey completed to understand current CHD service status across the network, restoration plans, risks and issues, and any new ways of working to share.
- Developed a national CHD waiting list template and process on behalf of NHS England to capture CHD surgical and interventional backlog information on a regular basis.
- Supported centres to use virtual technology to deliver outpatient appointments and MDTs.
- New ways of working; Network report submitted to National team and presentation delivered at Network Board by ACHD Level 1 to share learning and best practice.
- Working with newly established networks in South West and other developing CHD networks

Education and research

- Monthly Bitesize education initiative “Lesion of the month” continues for all clinical nurse specialists and link nurses across the network.
- PICU and CICU Nurse training sessions held.
- Network of sonographer contacts developed with the aim of running training session in Spring 2021
- Health professional COVID-19 password protected page set up on CHD website with all current guidance , education/webinars, research and useful links relating to the pandemic and CHD.

Communications and Engagement

- Spring newsletter for CHD network published and distributed to network members.
- Patient experience feedback questionnaire on Adult CHD CNS service developed and disseminated. To be rolled out to Paediatric CHD and level 2 centres.
- Role of Patient representatives within network survey conducted with network board members and patient reps.
- New patient representative recruited to the Network Board
- COVID-19 webpage on the network website with resources for patients, families and staff. This includes general advice, CHD specific advice and useful resources for wellbeing and mental health.

Planned Progress for next quarter (Q2: Jul- Sept 2020)

- Continue to support centres with their CHD recovery plans. Capture CHD surgical and interventional waiting list information, % CHD activity restoration and escalated issues or risks on behalf of NHS England.
- Draft 5 year strategy for the CHD network to be reviewed at Network Board in Sept. 2020 (virtual) for approval.
- Relaunch self-assessment and engagement visits (virtual) with level 3 centres in the network
- Act on patient rep. survey results- training for network board and patient reps.
- Complete development work on performance dashboard and implement for network.
- Develop a plan level 1 paediatric centre with for provision of 9 transition clinics in peripheral areas.
- Launch CHD Nurse competencies across the network.
- Draft model of care for peripheral clinic provision, to include options with virtual clinics and MDTs
- Arrange network Mortality and Morbidity meeting for Autumn 2020
- Produce and publish Network Annual Report 2019/20.
- Continue with lost to follow up project for CHD transfer from paediatric to adult service in level 1
- Continue work on improving discharge communication in collaboration with level 1 and Truro
- Review events, education and training plans for next 6 months with a view to virtual provision where possible (ECHO training, Fetal Cardiology training, ACHD study day, PEC study days)
- Work in collaboration with PIC network to support with winter planning across the region

Risks*

Title	Mitigating Actions
COVID-19: there are a number of clinical risks due to delayed appointments and procedures for CHD patients across the network	<ul style="list-style-type: none"> • All network members have been asked to escalate any significant clinical risks to the network and within their organisations. All centres have been requested to regularly

	<p>review and triage their waiting lists</p> <ul style="list-style-type: none"> • Development of restoration plans for CHD activity – linking in with PIC restoration plans
Image sharing continues to be an issue across the region	<ul style="list-style-type: none"> • There are a number of workarounds to this issue that are specific to each centre
<p>* please note that the CHD network holds a comprehensive risk register on the UH Bristol datix system which is reviewed by network board quarterly and is available on request</p>	