

Service Delivery Group Workplan

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Purpose

- Service Delivery Group workplan 2019/20 update
- Key workpackages
 - Carried forward 20108/19
 - New work packages
- Next Steps

Equity

of access

Patient **voice**



Service Delivery Group- work plan headlines

- 16 key work packages for Service Delivery Group ۲
- 13 carried forward 2019/20- new actions to progress ullet
- 3 new workpackages
 - Youth Worker in BHI •
 - Training & Education deliver standardised training and competency based ulleteducation programmes across the Network (NHS England deliverable SSC188)
 - Benchmark/mapping arrangements for CHD care at all referring hospitals within • the network including level 3 services and non-level 3 services (NHS England deliverable SSC188)
- Peer Review Recommendations
- Acting on Performance monitoring– Service delivery group?

Equity of access

Meeting Seamless national standards

care

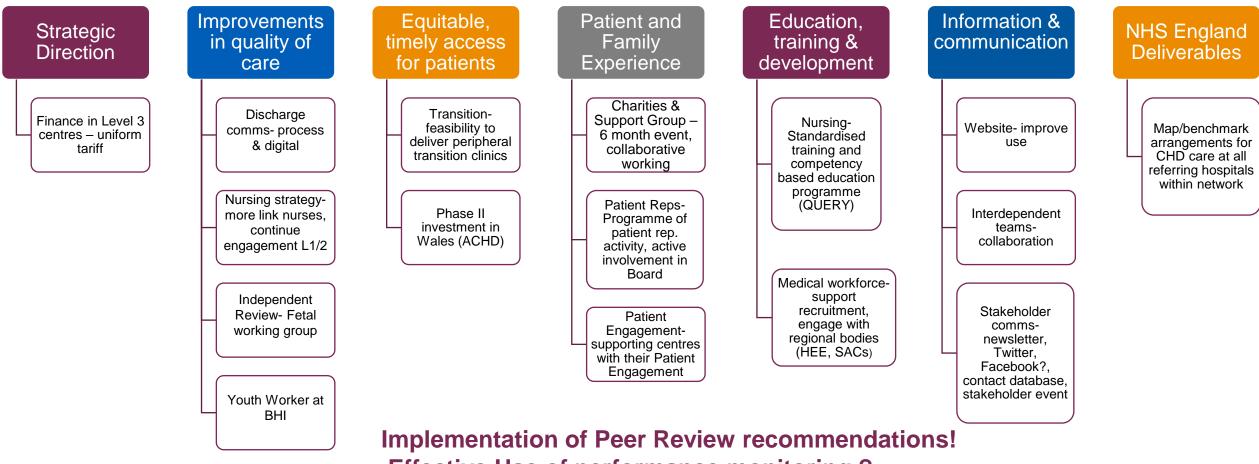
Continual improvement

Patient

voice



CHD Service Delivery Group – Key workpackages



Effective Use of performance monitoring ?

Equity of access Seamless care Meeting national standards

Patient **voice**

Continual

improvement



Next Steps

- Monthly plan for each workpackage/key milestones
- Leads from Network
- Report progress to Network Board
- Annual Report (July/Aug)- key achievements, challenges and 2019/20 priorities

Seamless

care

Patient **voice**

Continual

improvement





Thank you

