

Network Board Workplan

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Purpose

- Refresh: Development of the CHD Network workplan -
- Network Board workplan update -
- Network workplan 2019/20- in development
- Next Steps -

Equity of access

Seamless care

Meeting national improvement standards

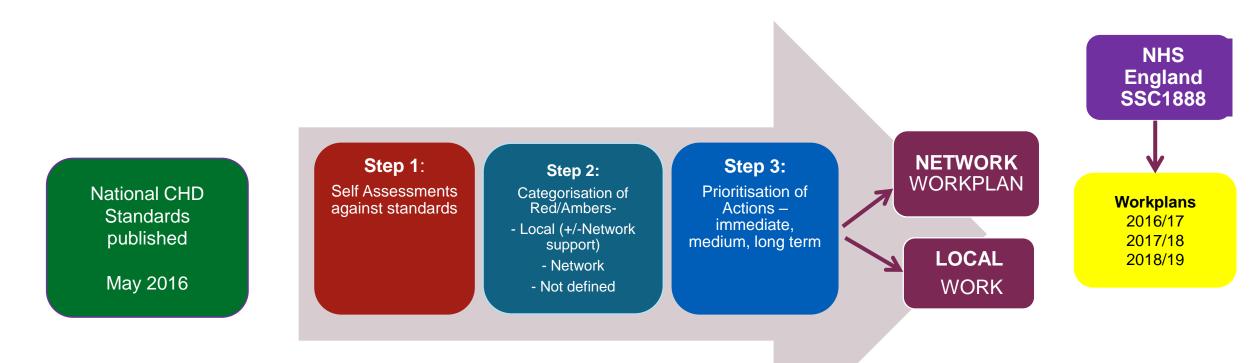
Continual

Patient voice



Background





Equity of access Seamless care Meeting national standards

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- 18 key work packages for Network Board
- 2 complete (Board Structure change, Support to team)
- 2 overdue- self assessment follow-up letters, formal commitment from Trusts (Memorandum of understanding)
- 14 of 18 underway (13 ongoing actions, 1 on hold)

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- Annual report, Feedback on events, Escalation of risks and issues, Phase II investment in Wales
- On Hold: PREM survey

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- 1. c/f from 2018/19 plan
- 2. Request to close/amend
 - 1f)- amend to- "Strengthen engagement with Level 3 centres across the Network"- visits, revisit self-assessments, 3 priorities for each centre, performance reports
 - 1g)- close- oversight and delivery of outstanding actions from Bristol Independent Review of Cardiac Services – specific actions in the work plan
 - 1d) Support to the team- reinvest existing budget into team- complete Network Support Manager in post

3. Suggested work packages 2019/20

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Work packages 2019/20- all network groups

- 1. Clinical Audit- develop and strengthen clinical audit programme across network, 2 clinical, audits to be presented at Clinical Governance meetings. Quality improvement projects from audit
- 2. Performance Dashboards- improve completion and use of performance dashboards, action on waiting lists
- 3. Finance- working with Commissioners- explore standardising funding arrangements
- 4. Evaluation of new Network Board Structure
- 5. Level 3 engagement visits- f/up on initial self assessments other actions tbc.
- 6. Peer Review recommendations

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7. NHS Specialised Services Circular 1888 deliverables (next slide)

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South Wales and South West Congenital Heart Disease Network

NHS Specialised Services Circular 1888 deliverables- 2019/20

- Map/benchmark arrangements for CHD care at all referring hospitals within the network, including L3 services and non L3 hospitals
- Video-conferencing for outpatient consultations
- Access to electronic records across network
- Network arrangements for electronic patient held records
- Evidence of monitoring of lost to follow up rates and response (2 years)
- Establish structure for performance monitoring across the network through agreed governance arrangements
- Use of patient/carer feedback to monitor and improve service (acting on PREMs reports)
- A formal annual training plan for ongoing education and professional development across the network for all healthcare professionals involved in the care of people with heart problems
- Deliver standardised training and competency-based education programmes across the network

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Next Steps

- Finalise detail (key actions) on workplan for 2019/20
- Virtual sign off by Network Board -
- Annual Report (July)- key achievements, challenges and 2019/20 priorities

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Thank you

