

Network Performance Dashboard – Outpatients, September 2019 – Adult services (Unvalidated data)

	Adults / Paeds	England / Wales	Wait (weeks) for new patients (local consultant)	Wait (weeks) for new patients (visiting specialist)	Delay (weeks) for local consultant FU. [No. weeks past planned FU date that pts are actually seen]	Delay (weeks) for visiting specialist FU. [No. weeks past planned FU date that pts are actually seen]	No. FUs overdue	DNA Rate (%)
University Hospitals Bristol	Adult	England	17	n/a	25	n/a	450	6%
Truro	Adult	England	18	18	23	15	25	7%
Taunton, Musgrove Park	Adult	England	12 to 14	8 to 12	16	16	69	18%
Royal Devon & Exeter	Adult	England	32	56	68	80	102	5%
Gloucester/Cheltenham	Adult	England	-	-	-	-	-	-
Swindon	Adult	England	n/a	12	n/a	0	0	9%
Barnstaple	Adult	England	7	7	7	7	38	13%
Torbay	Adult	England	6	16	2	16	3	19%
Plymouth	Adult	England	12	12	108	108	474	14%
Cardiff	Adult	Wales	12	n/a	28	n/a	348	11%
Nevill Hall, Aneurin Bevan UHB	Adult	Wales			24	20	51	7%
Royal Gwent, Newport, Aneurin	Adult	Wales						
Royal Glamorgan, Cwm Taf	Adult	Wales	8	8	12	12	53	13%
Prince Charles, Cwm Taf	Adult	Wales						
Princess of Wales, Cwm Taf	Adult	Wales	16	16	56	56	151	19%
Singleton Hospital, Swansea Bay	Adult	Wales	12			41		
Hywel Dda UHB	Adult	Wales	25	25	52	52	87	12%

8 of 17 Centres (all Levels) completed an exception report this quarter; a higher response rate than March 2019

Hot spots

1st Outpatient waits are high in Bristol, Taunton and Hywel Dda.

Follow-up backlogs are a concern at Bristol, Taunton, Barnstaple, Plymouth, Aneurin Bevan, Princess of Wales and Hywel Dda.

Follow-up waits are high in Bristol, Plymouth, Aneurin Bevan, Princess of Wales and Hywel Dda, and for the visiting specialist in Plymouth, Aneurin Bevan, Princess of Wales and Hywel Dda.

DNA rate is high in Taunton, Barnstaple, Torbay, Plymouth, Princess of Wales, and Hywel Dda.

Key	
	Data not provided / not updated
	Red status- hot spot/concern
	Amber status - medium concern
	Green status- no concerns
	Updated in quarter but too late for board
21	Performance worsened in quarter
21	Performance improved in quarter
21	No change in quarter

Network Performance Dashboard – Outpatients, September 2019 – Children’s services (Unvalidated data)

	Adults / Paeds	England / Wales	Wait (weeks) for new patients (local consultant)	Wait (weeks) for new patients (visiting specialist)	Delay (weeks) for local consultant FU. [No. weeks past planned FU date that pts are actually seen]	Delay (weeks) for visiting specialist FU. [No. weeks past planned FU date that pts are actually seen]	No. FUs overdue	DNA Rate (%)
University Hospitals Bristol	Paediatr	England	16.5	n/a		n/a	383	6%
Truro (Royal Cornwall NHST)	Paediatr	England	9	15	1	9	25	9%
Taunton, Musgrove Park	Paediatr	England	9	10	16	72	136	20%
Royal Devon & Exeter	Paediatr	England	9	1	10	7	89	8%
Gloucester/Cheltenham	Paediatr	England	0	4	4	18	45	
Swindon	Paediatr	England	12	8.5	0	0	0	5%
Barnstaple (North Devon NHST)	Paediatr	England	n/a	4	n/a	0	3	12%
Bath	Paediatr	England	12	14	0	0	0	8%
Torbay (South Devon NHST)	Paediatr	England	8	8	20	8	19	5%
Plymouth	Paediatr	England	7	0	25	1	115	8%
Cardiff	Paediatr	Wales	16	n/a	8	n/a	87	8%
Nevill Hall, Aneurin Bevan UHB	Paediatr	Wales	26	22	35	39	202	13%
Royal Gwent, Newport, Aneurin	Paediatr	Wales						
Royal Glamorgan, Cwm Taf	Paediatr	Wales	12	15	0	0	0	19%
Prince Charles, Cwm Taf	Paediatr	Wales						15%
Princess of Wales, Bridgend, Cwm	Paediatr	Wales	6	6	34	38	110	12%
Singleton Hospital, Swansea Bay	Paediatr	Wales	9	n/a	3	28	66	10%
Glangwili General, Hywel Dda	Paediatr	Wales	87	20	24	12	55	
Withybush General, Hywel Dda	Paediatr	Wales		26		10	80	5%

8 of 19 Centres (all Levels) completed an exception report this quarter; the same response as March 2019.

Hot spots

1st Outpatient waits: are high in Bristol.

Follow-up backlogs: are high in Bristol, Taunton, Plymouth, and Cardiff.

Follow-up waits: are high in Plymouth and high for the visiting specialist in Taunton and Plymouth.

DNA rates: are high in Taunton, Plymouth and Cardiff.

Key	
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	Red status- hot spot/concern
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	Green status- no concerns
	Updated in quarter but too late for board
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21	Performance improved in quarter
21	No change in quarter

Inpatient Dashboard – Level 1 Centre, University Hospitals Bristol (BHI and BRHC)

Adult/Paediatric	Adult					
	Dec 2018	Mar 2018	June 2018	Nov 2018	Mar 2019	Sept 2019
Month:						
Total inpatient waiting list size						
Surgical	34	38	49	tbc	41	39
Interventional	73	47	38	tbc	45	80
Total	107	85	87	tbc	86	119
Number of patients dated						
Surgical	15	10	17	tbc	12	11
Interventional	31	19	19	tbc	26	19
Total	46	29	36	tbc	38	30
Number of undated patients						
Surgical	19	28	32	tbc	29	28
Interventional	42	28	19	tbc	19	61
Total	61	56	51	tbc	48	81
RTT wait (weeks) of longest waiting patient*						
Surgical	27	28	36	30	34	44
Interventional	37	40	26	42	27	35
RTT performance (%)						
Surgical		73%	69%	82%	59%	56%
Interventional		77%	71%	77%	82%	81%
Combined	73%					

Paediatric					
Dec 2018	Mar 2018	June 2018	Nov 2018	Mar 2019	Sept 2019
66	74	69	76	53	18
132	155	159	134	143	127
198	229	228	210	196	145
10	6	11	14	13	13
44	67	38	37	143	40
54	73	49	51	156	53
56	68	58	62	40	5
88	88	121	97	97	87
144	156	179	159	137	92
32	29	33	29	44	7
38	46	38	48	46	40
81%	89%	84%	76%	67%	100%
74%	84%	70%	66%	73%	84%

*Excluding patient choice