

## Network Performance Dashboard – Outpatients, January 2020 – Adult services (Unvalidated data)

	Adults / Paeds	England / Wales	Wait (weeks) for new patients (local consultant)	Wait (weeks) for new patients (visiting specialist)	Delay (weeks) for local consultant FU. [No. weeks past planned FU date that pts are actually seen]	Delay (weeks) for visiting specialist FU. [No. weeks past planned FU date that pts are actually seen]	No. FUs overdue	DNA Rate (%)
University Hospitals Bristol	Adult	England	16	n/a	30	n/a	420	6%
Truro	Adult	England	13	10	31	43	124	20%
Taunton, Musgrove Park	Adult	England	10 to 12	16	20	24 to 32	80	17%
Royal Devon & Exeter	Adult	England	19	156	78	144	240	7%
Gloucester/Cheltenham	Adult	England	-	-	-	-	-	-
Swindon	Adult	England	n/a	12	n/a	0	0	9%
Barnstaple	Adult	England	7	7	7	7	38	13%
Torbay	Adult	England	7	16	4	16	5	11%
Plymouth	Adult	England	12	12	108	108	474	14%
Cardiff	Adult	Wales	4	n/a	33	n/a	121	9%
Nevil Hall, Aneurin Bevan UHB	Adult	Wales			24	20	51	7%
Royal Gwent, Newport	Adult	Wales						
Royal Glamorgan, Cwm Taf	Adult	Wales	4	4	0	0	0	5%
Prince Charles, Cwm Taf	Adult	Wales						
Princess of Wales, Cwm Taf	Adult	Wales	24	24	52	52	153	14%
Singleton Hospital, Swansea Bay	Adult	Wales	71	n/a	40	n/a	110	7%
Hywel Dda UHB	Adult	Wales	25	25	52	52	87	12%
Glangwili General, Hywel Dda	Adults	Wales	40	40	64	64	119	26%

9 of 18 Centres (all Levels) completed an exception report this quarter; a higher response rate than September 2019.

### Hot spots

**1st Outpatient waits** are a concern at Singleton (Swansea).

**Follow-up backlogs** are a concern at Plymouth, Bristol, Cardiff and Exeter.

**Follow-up waits** are high in Plymouth and Exeter, and for the visiting specialist in Exeter.

**DNA rate** is high in Truro and Glangwili.

Key	
	Data not provided / not updated
	Red status- hot spot/concern
	Amber status - medium concern
	Green status- no concerns
	Updated in quarter but too late for board
21	Performance worsened in quarter
21	Performance improved in quarter
21	No change in quarter

### Network Performance Dashboard – Outpatients, January 2020 – Children’s services (Unvalidated data)

	Adults / Paeds	England / Wales	Wait (weeks) for new patients (local consultant)	Wait (weeks) for new patients (visiting specialist)	Delay (weeks) for local consultant FU. [No. weeks past planned FU date that pts are actually seen]	Delay (weeks) for visiting specialist FU. [No. weeks past planned FU date that pts are actually seen]	No. FUs overdue	DNA Rate (%)
University Hospitals Bristol	Paediatric	England	14.7	n/a		n/a	440	4%
Truro (Royal Cornwall NHST)	Paediatric	England	11	20	0	4	1	7%
Taunton, Musgrove Park	Paediatric	England	10	7	24		99	10%
Royal Devon & Exeter	Paediatric	England	9	1	10	7	89	8%
Gloucester/Cheltenham	Paediatric	England	17	0	15.5	6.5	190	8%
Swindon	Paediatric	England	8.5	7	2	0	1	5%
Barnstaple (North Devon NHST)	Paediatric	England	n/a	4	n/a	0	3	12%
Bath	Paediatric	England	14	14	0	3	25	9%
Torbay (South Devon NHST)	Paediatric	England	3	2	10	10	64	4%
Plymouth	Paediatric	England	4.5	0	6	31	n/a	6%
Cardiff	Paediatric	Wales	13	n/a	24	n/a	68	8%
Nevill Hall, Aneurin Bevan UHB	Paediatric	Wales	26	22	35	39	202	13%
Royal Gwent, Newport,	Paediatric	Wales						
Royal Glamorgan, Cwm Taf	Paediatric	Wales	9.7	6.96	13.89	28.64	20	29%
Prince Charles, Cwm Taf	Paediatric	Wales						15%
Princess of Wales, Bridgend	Paediatric	Wales	6.39	13.33	6.2	24.77	70	16%
Singleton Hospital, Swansea Bay	Paediatric	Wales	9	n/a	14	n/a	59	7%
Glangwili General, Hywel Dda	Paediatric	Wales	87	20	24	12	55	
Withybush General, Hywel Dda	Paediatric	Wales		26		10	80	5%
Morrison Swansea	Paediatric	Wales	5	11	0	1	15	7.50%

13 of 20 Centres (all Levels) completed an exception report this quarter; a higher response rate than September 2019.

**Hot spots**

**1st Outpatient waits:** are high in Gloucester

**Follow-up backlogs:** are high in Bristol and Gloucester.

**Follow-up waits:** are high in Taunton and Cardiff; and high for the visiting specialist in Plymouth.

**DNA rates:** are high in Royal Glamorgan.

Key	
	Data not provided / not updated
	Red status- hot spot/concern
	Amber status - medium concern
	Green status- no concerns
	Updated in quarter but too late for board
21	Performance worsened in quarter
21	Performance improved in quarter
21	No change in quarter

## Inpatient Dashboard – Level 1 Centre, University Hospitals Bristol (BHI and BRHC)

Adult/Paediatric	Adult						
	Dec 2018	Mar 2018	June 2018	Nov 2018	Mar 2019	Sept 2019	Jan 2020
<b>Month:</b>							
<b>Total inpatient waiting list size</b>							
Surgical	34	38	49	tbc	41	39	42
Interventional	73	47	38	tbc	45	80	248
Total	107	85	87	tbc	86	119	
<b>Number of patients dated</b>							
Surgical	15	10	17	tbc	12	11	16
Interventional	31	19	19	tbc	26	19	34
Total	46	29	36	tbc	38	30	
<b>Number of undated patients</b>							
Surgical	19	28	32	tbc	29	28	26
Interventional	42	28	19	tbc	19	61	222
Total	61	56	51	tbc	48	81	
<b>RTT wait (weeks) of longest waiting patient*</b>							
Surgical	27	28	36	30	34	44	41
Interventional	37	40	26	42	27	35	33
<b>RTT performance (%)</b>							
Surgical		73%	69%	82%	59%	56%	38%
Interventional		77%	71%	77%	82%	81%	84%
Combined	73%						

Paediatric						
Dec 2018	Mar 2018	June 2018	Nov 2018	Mar 2019	Sept 2019	Jan 2020
66	74	69	76	53	18	22
132	155	159	134	143	127	127
198	229	228	210	196	145	149
10	6	11	14	13	13	8
44	67	38	37	143	40	31
54	73	49	51	156	53	39
56	68	58	62	40	5	14
88	88	121	97	97	87	96
144	156	179	159	137	92	110
32	29	33	29	44	7	15
38	46	38	48	46	40	48
81%	89%	84%	76%	67%	100%	100%
74%	84%	70%	66%	73%	84%	71.6%

\*Excluding patient choice