



# Network Performance Dashboard – Outpatients, November 2020 – Adult services (Unvalidated data)

	Adults / Paeds	England / Wales	Wait (weeks) for new patients (local consultant)	Wait (weeks) for new patients (visiting specialist)	Delay (weeks) for local consultant FU. [No. weeks past planned FU date that pts are actually seen]	Delay (weeks) for visiting specialist FU. [No. weeks past planned FU date that pts are actually seen]	No. FUs overdue	DNA Rate (%)
Bristol, Bristol Heart Institute	Adult	England	20	n/a	65	n/a	1066	12%
Truro, Royal Cornwall Hospital	Adult	England	8	8	8	20	65	1%
Taunton, Musgrove Park Hospital	Adult	England	17	15	17	15	61	10%
Exeter, Royal Devon and Exeter Hospital	Adult	England	26	104	59	120	120	10%
Cheltenham, Cheltenham General Hospital	Adult	England	33	33	14	14	30	0%
Swindon, Great Weston Hospital	Adult	England	n/a	12	n/a	0	0	9%
Barnstaple, North Devon District Hospital	Adult	England	13	13	52	52	77	10%
Torquay, Torbay District General Hospital	Adult	England	48	30	24	39	65	0%
Plymouth, Derriford Hospital	Adult	England	17	0	120	n/a	542	10%
Cardiff, University Hospital of Wales	Adult	Wales	8	n/a	37	n/a	81	9%
Abergavenny, Neville Hall Hospital	Adult	Wales			24	20	51	7%
Newport, Royal Gwent Hospital	Adult	Wales						
Llantrisant, Royal Glamorgan Hospital	Adult	Wales	0	0	0	0	0	0%
Merthyr Tydfil, Prince Charles Hospital	Adult	Wales						
Bridgend, Princess of Wales Hospital	Adult	Wales	52	26	52	26	123	5%
Swansea, Singleton Hospital	Adult	Wales	94	94	44	44	40	6%
Haverford West, Withybush Hospital	Adult	Wales	25	25	52	52	87	12%
Carmarthen, Glangwilli General Hospital	Adults	Wales	6	9	6	9	48	6%

11 of 18 Centres (all Levels) completed an exception report this quarter; a higher response rate than September 2020.





### Hot spots

**<u>1st Outpatient waits</u>** are a concern at Swansea and Princess of Wales Hospitals <u>Follow-up backlogs</u> are a concern at Bristol <u>Follow-up waits</u> are high in Bristol <u>DNA rate</u> is high in Bristol

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	Data not provided / not updated
	Red status- hot spot/concern
	Amber status - medium concern
	Green status- no concerns
	Updated in quarter but too late for board
21	Performanced worsened in quarter
21	Performance improved in quarter
21	No change in quarter





### Network Performance Dashboard – Outpatients, November 2020 – Children's services (Unvalidated data)

	Adults /	England /	Wait	Wait	Delay (weeks) for	Delay (weeks) for	No. FUs	DNA
	Paeds	Wales	(weeks) for	(weeks) for	local consultant	visiting specialist	overdue	Rate (%)
			new patients	new patients	FU. [No. weeks	FU. [No. weeks		
			(local	(visiting	past planned FU	past planned FU		
			consultant)	specialist)	date that pts are	date that pts are		
	-				actually seen]	actually seen]		
Bristol, Bristol Royal Hospital for Children	Paediatric	England	48	n/a	11	n/a	661	7%
Truro, Royal Cornwall Hospital	Paediatric	England	7	5	4	8	40	10%
Taunton, Musgrove Park Hospital	Paediatric	England	31	31	52	40	296	6%
Exeter, Royal Devon & Exeter Hospital	Paediatric	England	12.3	8	21	25	285	5%
Gloucester, Royal Gloucester Hospital	Paediatric	England	38	25	58	29	377	18%
Swindon, Great Weston Hospital	Paediatric	England	6	4	4	4	18	9%
Barnstaple, North Devon District Hospital	Paediatric	England	0	4	0	23	32	3%
Bath, Royal United Hospital	Paediatric	England	16	16	9	13	80	7%
Torquay, Torbay General District Hospital	Paediatric	England	34	13	4	52	164	4%
Plymouth, Derriford Hospital	Paediatric	England	2.5	4	26.5		39.5	18%
Cardiff, Noah's Ark Children's Hospital	Paediatric	Wales	15.3	n/a	2	n/a	428	17%
Abergavenny, Neville Hall Hospital	Paediatric	Wales	15				97	2%
Newport, Royal Gwent Hospital	Paediatric	Wales	13.8	9			178	12%
Llantrisant, Royal Glamorgan Hospital	Paediatric	Wales	13.4	21	30.8	53.9	26	8%
Merthyr Tydfil, Prince Charles Hospital	Paediatric	Wales	13.6	29	19.7	22.8	28	11%
Bridgend, Princess of Wales Hospital	Paediatric	Wales	5.8	18	10.4	5	41	10%
Carmarthen, Glangwili General Hospital	Paediatric	Wales	66	45	0	37	33.5	0%
Haverfordwest, Withybush General Hospital	Paediatric	Wales		26		10	80	5%
Swansea, Morriston Hospital	Paediatric	Wales	5	11	0	1	15	8%

14 of 19 Centres (all Levels) completed an exception report this quarter; a higher response rate than September 2020.





#### Hot spots

<u>1st Outpatient waits:</u> are high in Bristol <u>Follow-up backlogs</u>: are high in Royal Glamorgan and Torbay <u>Follow-up waits</u>: are high in Bristol. <u>DNA rates</u>: are high in Cardiff

Key	
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# Inpatient Dashboard – Level 1 Centre, University Hospitals Bristol (BHI and BRHC)

Adult/Paediatric		Adult								
Month:	Dec 2018	Mar 2018	June 2018	Nov 2018	Mar 2019	Sept 2019	Jan 2020	May 2020	Aug 2020	Nov 2020
Total inpatient waiting list size										
Surgical	34	38	49	tbc	41	39	42	47	44	35
Interventional	73	47	38	tbc	45	80	248	232	237	201
Total	107	85	87	tbc	86	119	290	279	281	236
Number of patients dated										
Surgical	15	10	17	tbc	12	11	16	6	11	4
Interventional	31	19	19	tbc	26	19	34	7	13	12
Total	46	29	36	tbc	38	30	50	13	24	16
Number of undated patients										
Surgical	19	28	32	tbc	29	28	26	41	33	31
Interventional	42	28	19	tbc	19	61	222	225	224	189
Total	61	56	51	tbc	48	81	248	266	257	220
RTT wait (weeks) of longest waiting patient*										
Surgical	27	28	36	30	34	44	41	41	47	38
Interventional	37	40	26	42	27	35	33	51	60	72
RTT performance (%)										
Surgical		73%	69%	82%	59%	56%	38%	32%	26%	39%
Interventional		77%	71%	77%	82%	81%	84%	29%	21%	21%
Combined	73%									

Paediatric									
Dec 2018	Mar 2018	June 2018	Nov 2018	Mar 2019	Sept 2019	Jan 2020	May 2020	Aug 2020	Nov 2020
66	74	69	76	53	18	22	51	32	27
132	155	159	134	143	127	127	147	137	126
198	229	228	210	196	145	149	198	169	153
10	6	11	14	13	13	8	5	13	5
44	67	38	37	143	40	31	11	26	16
54	73	49	51	156	53	39	16	39	21
56	68	58	62	40	5	14	46	19	22
88	88	121	97	97	87	96	136	111	110
144	156	179	159	137	92	110	182	130	132
32	29	33	29	44	7	15	28	45	39
38	46	38	48	46	40	48	38	54	64
81%	89%	84%	76%	67%	100%	100%	90%	52%	73.1%
74%	84%	70%	66%	73%	84%	71%	68%	40%	46.9%

\*Excluding patient choice