

## Network Performance Dashboard – Outpatients, March 2018 – Adult services

	Adults / Paeds	England / Wales	Total Active Caseload - local consultant (No pts in active FU)	Total Active Caseload - visiting consultant (No pts in active FU)	Total OP Attends p.a.	No. PAs allocated to local clinics	No. 'local' clinics (4hr) per year	No. visiting specialist clinics (4hr) per year	Wait (weeks) for new patients (local consultant)	Wait (weeks) for new patients (visiting specialist)	Delay (weeks) for local consultant FU. [No. weeks past planned FU date that pts are actually seen]	Delay (weeks) for visiting specialist FU. [No. weeks past planned FU date that pts are actually seen]	No. FUs overdue	DNA Rate (%)	Nurse provision	Digital Archiving of Echos	Echo Server on Local PACS	Ability to send Images through I
University Hospitals Bristol	Adult	England	3202	n/a	3,037	47	266	n/a	10	n/a	10	n/a	475	3%	CNS	Yes	Yes	Yes
Truro	Adult	England	97	303	600	0.19	18	24	28	29	44	24	86	13%	No spec	Yes	Yes	Yes
Taunton, Musgrove Park	Adult	England			216	0.29	11	12	11	8	12	8	36		link nurse	Yes	No	Yes
Royal Devon & Exeter	Adult	England	136	156	292		12	16	20	16	24	44	69	10%	None -	Yes	Yes	No
Gloucester/Cheltenham	Adult	England	-	-	-	-	0	8	-	-	-	-	-	-	HCA	Yes	Yes	Yes
Swindon	Adult	England	n/a	206	162			22	n/a	12.5	0	0	0	16%	None	Yes	Yes	Yes
Barnstaple	Adult	England	137		120		12	12	No issues				30		link nurse			
Torbay	Adult	England	225	n/a		1	25	8	6	12	0	12	0		link nurse	Yes	No	Yes
Plymouth	Adult	England	687	687	488	2.5	64	64	14	14	24	19	255	8%	CNS	Yes	Yes	Yes
Cardiff	Adult	Wales	1257	n/a	1,030	13	120	n/a	3	n/a	5	n/a	150	20%	CNS	Yes		Yes
Nevill Hall, Aneurin Bevan UHB	Adult	Wales									13	13	16	7%				
Royal Gwent, Newport, Aneurin Bevan UHB	Adult	Wales																
Royal Glamorgan, CWM TAF UHB	Adult	Wales	117	n/a	95	0.5	9.5	9.5	0	0	0	0	0	13%	CNS	Yes	Yes	Yes
Prince Charles, CWM TAF UHB	Adult	Wales																
Princess of Wales, Abertawe Bro Morgannwg UHB	Adult	Wales	381	n/a	280		24	24	12	12	41	41	141	13%	CNS	Yes	Yes	No
Singleton Hospital, Abertawe Bro Morgannwg UHB	Adult	Wales			300		30	10							No	Yes	Yes	No
Hywel Dda UHB	Adult	Wales	211		150		30	30	12	12	64	64	82	16%	CNS	Yes	Yes	Yes

8 of 17 Centres (all Levels) completed an exception report this quarter; a higher response rate than Dec (6).

### Hot spots

**Follow-up backlogs** are a concern at Bristol, Truro, Abertawe Bro Morgannwg and Hywel Dda. However, they have reduced in Bristol (from 595).

**1st Outpatient waits** are high in Truro.

**Follow-up waits** are high in Truro, Abertawe Bro Morgannwg and Hywel Dda.

**DNA rate** is high in Hwyl Dda.

Key	
	Data not provided / not updated
	Data updated in quarter
	Updated in quarter but too late for board
21	Perfomanced worsened in quarter
21	Performance improved in quarter
21	No change in quarter

## Network Performance Dashboard – Outpatients, March 2018 – Children’s services

	Adults / Paeds	England / Wales	Total Active Caseload - local consultant (No pts in active FU)	Total Active Caseload - visiting consultant (No pts in active FU)	Total OP Attends p.a.	No. PAs allocated to CHD for local clinics	No. 'local' clinics (4hr) per year	No. visiting specialist clinics (4hr) per year	Wait (weeks) for new patients (local consultant)	Wait (weeks) for new patients (visiting specialist)	Delay (weeks) for local consultant FU. [No. weeks past planned FU date that pts are actually seen]	Delay (weeks) for visiting specialist FU. [No. weeks past planned FU date that pts are actually seen]	No. FUs overdue	DNA Rate (%)	Nurse provision	Digital Archiving of Echos	Echo Server on Local PACS	Ability to send Images through I
University Hospitals Bristol	Paediatr	England	3955	n/a	4,117	112	264	n/a	17	n/a		n/a	288	7%	CNS	Yes	Yes	Yes
Truro (Royal Cornwall NHST)	Paediatr	England	362	429	992		64	48	12	14	0	0	0	12%	No	No	No	PACS
Taunton, Musgrove Park	Paediatr	England	695	n/a		2 (via	30	24	50	n/a	41	n/a	96	TBC (10)	RN	Yes	No	No
Royal Devon & Exeter	Paediatr	England	467	246	1,224		113	32	14	8	10	8	28					
Gloucester/Cheltenham	Paediatr	England	65	600	742	TBC	35	52	0	4	4	18	45					
Swindon	Paediatr	England	56	358	876		20	44	13	6	0	0	0	8%	None	Yes	No	Yes
Barnstaple (North Devon NHST)	Paediatr	England	156	N/a	594	2	42	24	8	4	6	4	3	4%		Yes	Yes	Yes
Bath	Paediatr	England	335	n/a	721		32	24	20	20	2	4	16	6%	None	Yes	No	No
Torbay (South Devon NHST)	Paediatr	England	130	138	560	3p.w	TBC	28	n/a	13	n/a	5	43	5%	link nurse	Yes	Yes	Yes
Plymouth	Paediatr	England	776	254				24	5	4	42	0	120	15%	CNS	Yes	Yes	Yes
Cardiff	Paediatr	Wales		n/a	2,864	49	252	n/a	17	n/a	4	n/a	738*	13%	CNS	Yes	Yes	Yes
Nevill Hall, Aneurin Bevan UHB	Paediatr	Wales	446	818	1,036		84	65	26	17			180	15%	Registered	Yes	No	Yes
Royal Gwent, Newport, Aneurin Bevan UHB	Paediatr	Wales														No -	No	Via CD only
Royal Glamorgan, CWM TAF UHB	Paediatr	Wales	199	434	803		96	36	34	20	31	45	0	21%	Link nurse	Yes	No	No
Prince Charles, CWM TAF UHB	Paediatr	Wales							TBC					15%				
Princess of Wales, Bridgend, Abertawe Bro	Paediatr	Wales	362	364	1,400	6	126	36	11	11	3	10	188	12%		Yes -	Yes	Yes
Singleton Hospital, Abertawe Bro Morgannwg UHB	Paediatr	Wales	357	508	520	G-2 M-?	126	40	8	n/a	4	1	127	13%	No local	Yes -	Yes	Yes - can
Glangwili General, Hywel Dda UHB	Paediatr	Wales			190		96	10	87	20	24	12	55		None	Yes -	Yes	No
Withybush General, Hywel Dda UHB	Paediatr	Wales	250		160		0	16		26		10	80	5%	No	Yes -	Yes	Yes

6 of 19 Centres (all Levels) completed an exception report this quarter; much lower response rate than Dec (15). (3 responses received after Board meeting)

### Hot spots

**Follow-up backlogs** are a concern at Bristol, Plymouth, Cardiff and Abertawe Bro Morgannwg. They have reduced in Bristol (from 414) and Plymouth (163).

**1st Outpatient waits** no concerns from this quarter’s data (noting poor response rate).

**Follow-up waits** are a concern in Plymouth.

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	Updated in quarter but too late for board
21	Perfomanced worsened in quarter
21	Performance improved in quarter
21	No change in quarter

**DNA rates** are high in Plymouth.

### Inpatient Dashboard – Level 1 Centre, University Hospitals Bristol (BHI and BRHC)

Adult/Paediatric	Adult		Paediatric	
	December	March	Decemeber	March
<b>Total inpatient waiting list size</b>				
Surgical	34	38	66	74
Interventional	73	47	132	155
Total	107	85	198	229
<b>Number of patients dated</b>				
Surgical	15	10	10	6
Interventional	31	19	44	67
Total	46	29	54	73
<b>Number of undated patients</b>				
Surgical	19	28	56	68
Interventional	42	28	88	88
Total	61	56	144	156
<b>RTT wait (weeks) of longest waiting patient*</b>				
Surgical	27	28	32	29
Interventional	37	40	38	46
<b>RTT performance (%)</b>				
Surgical		73%	81%	89%
Interventional		77%	74%	84%
Combined	73%			

\*Excluding patient choice