

Network dashboard and exception reports – March 2017 – Adult services

Centre	Adults / Paeds	England / Wales	Service Capacity					Demand Management					Clinic Set Up and Imaging				
			Total Active Caseload - local consultant (No pts in active FU)	Total Active Caseload - visiting consultant (No pts in active FU)	Total OP Attends p.a.	No. 'local' clinics (4hr per year)	No. visiting specialist clinics (4hr per year)	Wait (weeks) for new patients (local consultant)	Wait (weeks) for new patients (visiting specialist)	Wait (weeks) for FU (local consultant)	Wait (weeks) for FU (visiting specialist)	No. FUs overdue	DNA Rate (%)	Nurse provision	Digital Archiving of Echos	Echo Server on Local PACS	Ability to send Images through I
Total / Average			5,325	2,548	16,344	1,180	555	20	16	20	18	1,957	12%				
University Hospitals Bristol	Adults	England			3,037		n/a										
Truro	Adults	England			600	18	24	No issues				250		No spec			
Taunton, Musgrove Park	Adults	England			216	18	12	11	8	12	8	36		link nurse			
Royal Devon & Exeter	Adults	England	136	156	292	12	16	20	16	24	44	69	10%	None -	Yes	Yes	No
Gloucester/Cheltenham	Adults	England															
Swindon	Adults	England															
Barnstaple	Adults	England	137		120	12	12	No issues				30		link nurse			
Torbay	Adults	England	225	n/a		25	8	6	12	0	0	0		link nurse	Yes	No	Not sure
Plymouth	Adults	England	671	671	383	52	52	24	24	59	59	242	16%	CNS	Yes	Yes	Yes
Cardiff	Adults	Wales	1537	n/a				4	n/a	40	n/a	451		CNS			
Nevill Hall, Aneurin Bevan UHB	Adults	Wales															
Royal Gwent, Newport, Aneurin Bevan UHB	Adults	Wales															
Royal Glamorgan, CWM TAF UHB	Adults	Wales															
Prince Charles, CWM TAF UHB	Adults	Wales															
Princess of Wales, Abertawe Bro Morgannwg	Adults	Wales															
Singleton Hospital, Abertawe Bro Morgannwg	Adults	Wales															
Hywel Dda UHB	Adults	Wales	188		150	30	30	12	12	52	52	56	19%	CNS	Yes	Yes	Yes

Hot-Spots and Actions:

Truro overdue FU

- Risk: FU lists have been reviewed to minimise risk
- Action: Truro mgt team reviewing demand & capacity. Options have been proposed, but need local decision on recruitment to service

RD&E wait for FU

- Unacceptable wait for follow up ACHD patients due to insufficient number of all ACHD clinics-joint and local F/U clinics.
- Action: JD written to Alan Taylor asking for details of additional capacity needed and plans to address this

UHW overdue FU

- Figure is likely to be over-stated as the data is not perfect
- Action: Clinical lead is arranging clearance of overdue follow ups

Hywell Dda overdue FU / wait time

- 18 out of 48 potential clinics cancelled in the last 12 months due to annual leave as the clinic is always the 4th Friday in the month which happened to fall over Easter, Xmas and half term holidays. There is currently no flexibility in the system to hold this clinic on an alternative day which needs to be addressed.
- Action: Helen W feels additional consultant time to cover leave in South Wales would be helpful. JD to discuss with HW and GS and WHSSC as part of phase 2 plans

Cwm Taf – data provision

- Unable to provide any data and has requested additional data resource from WHSSC. At present this is not part of the funding plan as part of phase one of ACHD plan
- Action: TBC – service needs to be able to measure / provide basic data on wait times in order to run a safe service. ? Network / WHSSC to contact local management about ability to monitor service management?

Network dashboard and exception reports – March 2017 – Children’s services

Centre	Adults / Paeds	England / Wales	Service Capacity					Demand Management					Clinic Set Up and Imaging				
			Total Active Caseload - local consultants (No pts in active FU)	Total Active Caseload - visiting consultants (No pts in active FU)	Total OP Attends p.a.	No. 'local' clinics (4hr per year)	No. visiting specialist clinics (4hr per year)	Wait (weeks) for new patients (local consultants)	Wait (weeks) for new patients (visiting specialist consultants)	Wait (weeks) for FU (local consultants)	Wait (weeks) for FU (visiting specialist consultants)	No. FUs overdue	DNA Rate (%)	Nurse provision	Digital Archiving of Echos	Echo Server on Local PACS	Ability to send Images through I
Total / Average			9,224	2,548	17,312	1,444	555	20	16	19	18	1,957	12%				
University Hospitals Bristol	Paeds	England	3899	n/a	4,117	264	n/a	24	n/a	7	n/a	450	10%	CNS	No	No	Yes
Truro (Royal Cornwall NHST)	Paeds	England	362	429	992	64	48	12	13	8	0	12	11%	No	No	No	PACS transfer
Taunton, Musgrove Park	Paeds	England	510	n/a		30	22	52				92		RN	Yes	No	No
Royal Devon & Exeter	Paeds	England															
Gloucester/Cheltenham	Paeds	England					30	No issues				Issue					
Swindon	Paeds	England	56	300	950	16	36	13	13	8	13	0	8%	None	Yes	No	Yes
Barnstaple (North Devon NHST)	Paeds	England			594	42	24	6	6	7	12	7	4%		Yes	Yes	Yes
Bath	Paeds	England	374	n/a	668	32	24	16	16	4	4	24	8%	None	Yes	No	No
Torbay (South Devon NHST)	Paeds	England	179	162	560	49	14	8	4	0	0	48	4%	link nurse	Yes	Yes	Yes
Plymouth	Paeds	England						TBC				TBC		CNS	Yes	Yes	Yes
Cardiff	Paeds	Wales			2,000	252	n/a	19	n/a	n/a	n/a	92	10%	CNS	Yes	Yes	Yes
Nevill Hall, Aneurin Bevan UHB	Paeds	Wales	513	447	960	84	65	21	24	6	4	18	13%	Registered	Yes	Not sure	In prog
Royal Gwent, Newport, Aneurin Bevan UHB	Paeds	Wales											20%		No -	No	Via CD only
Royal Glamorgan, CWM TAF UHB	Paeds	Wales	187	383	803	96	36	23	28	34	33	0	19%	None	Yes	No	No
Prince Charles, CWM TAF UHB	Paeds	Wales						TBC				TBC	15%				
Princess of Wales, Bridgend, Abertawe Bro	Paeds	Wales				126	36	24				No	10%		Yes -	Yes	Yes
Singleton Hospital, Abertawe Bro Morgannwg	Paeds	Wales			520	126	40	No issues				No issues	14%	No local	Yes -	Yes	Yes - can
Glangwili General, Hywel Dda UHB	Paeds	Wales			190	96	10	68				50		No	Yes -	Yes	Yes
Withybush General, Hywel Dda UHB	Paeds	Wales	250		160	0	16		26		10	80	5%	No	Yes -	Yes	Yes

Hot-Spots and Actions:

UHB outpatient wait and overdue FU:

- Risk: Backlog is being validated to minimise risk to overdue patients
- Action: Additional sessions are being put in place. To report back to Network Board quarterly

Taunton overdue FU:

- Risk: Backlog has been triaged / is actively monitored
- Action: Backlog is reducing with SLA provided by RDE. Network to continue to monitor quarterly

Gloucester overdue FU:

- Action: Backlog is reducing with increase of 9 local sessions, and UHB input increasing to 30. Network to monitor quarterly

Hywell Dda wait for new appointment and overdue FU

- Risk: Whole paed service is under considerable strain due to a number of consultant vacancies. New referrals are triaged to minimise risk
- Action: Health Board has fewer sessions than other HBs. Raised with WHSSC. Need to establish whether the pressure is on local provision, in which case additional sessions would need to be commissioned by local Health Board. If it is the specialist clinics, these would need to be commissioned in discussion with WHSSC.

Surgical waits:

UHB surgical waiting list:

- Risk: Waiting list has grown over winter due to winter pressures on PIC beds. Surgeons are reviewing and prioritising all patients
- Action: Additional sessions are being put in place, with bed-modelling being undertaken to ensure service is resilient for future. A range of measures are being put in place to increase throughput to clear backlog

Questions for Board:

- Are we happy with the data provided, presentation format and quarterly frequency?
- How do we address those centres that do not reply?
- Are we happy that the proposed actions address the risks that have been flagged?